



City of Long Beach  
1 West Chester Street  
Long Beach, NY 11561

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HUNTINGTON, NY

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## TERMS & CONDITIONS

## CITY OF LONG BEACH PRIVATE SEWER LATERAL PROGRAM

1. The opt-out form must be returned within Forty-Five (45) days.
2. Program fees are set forth, below. If you opt out of the Program, you will be liable for the full costs of repairs to damaged sewer laterals if/when damage is discovered.
3. Beginning in 2017, Program enrollees will be permitted to opt-out of the program during a forty-five (45) day window period. This window period shall run between November 1st and December 15th, annually.
  - Payments will be added to your sewer bill and will be collected in accordance to your sewer bill.
  - Enrollees whose sewer laterals are repaired by BRE are required to maintain membership within the Program for a period of no less than sixty (60) months. Enrollees whose sewer laterals have not been repaired by BRE may opt-out of the program during the annual window period.
4. Enrollees acknowledge and agree that not all repairs to sewer laterals can be conducted with trenchless technology, and that for replacements of part or the entire pipe may require digging.
5. Exclusion shall apply as follows: repairs or replacement of laterals shall be limited to defects unknown to the resident and before enrolment; repairs or replacements of laterals shall not be made to laterals that are damaged as the result of illegal connections,

septic tank connections, third-party lines, and hazardous waste. Additionally, repairs or replacements of laterals shall not be made to laterals that are obstructed and/or damaged by homeowners' inappropriate disposal of household debris or other similar items.

6. **Manufacturer's Warranty:** Warranties, absent intrusion caused by tree/shrub roots or damage caused by property owner's disposal of inappropriate household debris, include trenchless short liners (which installs during repair jobs) for a period of ten (10) years following the date of installation. Manufacturer has agreed that it will, at its own expense, conduct a second trenchless repair, and install a second trenchless short liner, for any property owner who, within ten (10) years of the date of original repair/ installation, presents proof of a damaged trenchless short liner (installed by the City's vendor, BRE) where such damage was not caused by intrusion due to tree/shrub roots, irrespective of whether said property owner is still enrolled in the Program at the time he/she presents proof of damage.

Dear Resident

November, 2023

The City of Long Beach would like to take this opportunity to notify you of the new enrollment period for the Private Sewer Lateral Program. The annual enrollment period will begin November 1, 2023, and last through December 15, 2023.

The Long Beach Private Sewer Lateral Program is a municipal program administered by the City of Long Beach in accordance with Sec. 1, Ch. 25, Art. VIII of the Code of Ordinances of the City of Long Beach and the General Municipal Law. The City has selected Brady Risk Environmental to fulfill the requirements of the Program as the City's own vendor. The City stands behind the Program, and will address any issues you may have concerning the vendor's requirements for and on behalf of the City.

This program not only enabled the City to resolve the Clean Water Act lawsuit (Thomas v. City of Long Beach, 12-CV-06413 (E.D.N.Y.)), but also created a way for residents to avoid costly repairs, and help protect our waterways and drinking waters. In that sense, we feel that the program represents a major victory, and we hope that you will come to feel the same.

As a reminder, the Long Beach Private Sewer Lateral Program is designed to save you the costs and hassles associated with broken and defective private sewer laterals. Private Sewer laterals are the underground pipes that connect a residence to sewer mains, carrying sewage to the sewer treatment plant. With age, these pipes become defective and cause sewer backups as well as environmental issues such as Infiltration & Inflow and sewer treatment plant overflows. As a homeowner, you have a responsibility to maintain your sewer laterals, and the City may charge you if you fail to do so. Program enrollees receive lateral rehabilitation and maintenance for no additional cost other than the program fee.

Please see the enclosed materials for more information.

Very truly yours,

CITY OF LONG BEACH

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# PRIVATE SEWER LATERAL PROGRAM

## FREQUENTLY ASKED QUESTIONS

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1. **What is the Long Beach Private Sewer Lateral Program?**

- The program provides Residents with an affordable solution for repairing and/or replacing their private sewer lateral if needed.
- The Private Sewer Lateral Program provides Municipalities with a compliance program in regards to the requirements of the Clean Water Act.

2. **What problems are associated with private sewer laterals?**

- Over time, private sewer laterals crack, become disjointed or displaced, and can be subjected to intrusion by tree roots, causing leaks and blockages.
- Repairing or replacing a sewer lateral is a very costly process. Because these pipes are typically not covered under homeowner's insurance, the cost comes from out-of-pocket money.
- Infiltration and Inflow are a direct issue stemming from broken or defective sewer lateral pipes.

3. **What is the cost for the program?**

- The program costs \$9.97/month, or \$119.96/year. (\$29.99 per quarterly bill)

4. **How does a resident participate in the program?**

- There will be an annual enrollment period, from November 1st to December 15th annually, in which residents are given the opportunity to enroll or opt-out of the program. Following the enrollment, participants can then call the vendor, BRE when they experience an issue with their private sewer lateral.
- Those residents and property owners who were unable to enroll or those who opted-out of the program the year prior will have the ability to enroll during this annual enrollment period.

5. **How do I know when my private sewer lateral is not working properly?**

- There are a few indicators that would suggest there is an issue with your private sewer lateral.

- Sewage backup in the lateral cleanout (typically in your basement)
- Toilet/sink/shower not draining properly
- Sink hole or collapsed/saturated lawn
- Foul odors around your property

6. **I am experiencing one of the above issues, what should I do?**

- If you are experiencing one of the mentioned issues, call the City's vendor, Brady Risk Environmental, at 1-800-926-7910. A variety of questions will be asked to help identify the exact issue. Following the call, a technician will be immediately sent out to your location to inspect the lateral and identify the issue. At such a time when the problem is identified, a discussion with you will be had on what the recommended method of remedy will be.

7. **What are the services of the program?**

- Dye testing
- Smoke testing
- CCTV Inspections
- High powered root cutters and herbicidal chemicals
- Trenchless chemical grouting repairs
- Trenchless short liner repairs
- Trenchless cured-in-place pipe lining repairs
- Traditional pipe replacement
- Basic lawn/landscaping restoration
- Public Education

8. **Is this an inspection program?**

When a resident contact us with an issue regarding their private sewer lateral we will inspect and make a repair if necessary.

9. **What is excluded from the program?**

- Repairs or replacement of laterals shall be limited to defects unknown to the resident at and before the effective date of the plan.
- Repairs or replacements of laterals shall not be made to laterals that are damaged as the result of:
  - Illegal connections
  - Septic tank connections
  - Third-party lines
  - Hazardous waste
- Repairs or replacements of laterals shall not be made to

laterals that are obstructed and/or damaged by homeowners' inappropriate disposal of household debris or other similar items.

10. **What are the benefits of this program for Residents?**

- Residents will be protected from the arbitrary costs of repairing or replacing their sewer lateral. The cost of such repairs or replacements can be substantial and is otherwise the responsibility of Residents.
- Additionally, addressing defective private property wastewater infrastructure protects the local environment. The wastewater that leaks out of broken sewer laterals contaminates the surrounding groundwater and makes its way to the local water bodies as well as the drinking water source. The excess flow from these pipes also overburdens the

wastewater treatment facility causing overflows that spill raw, untreated sewage directly into surrounding water bodies.

11. **Where can I get more information about the program?**

Call the City's vendor, Brady Risk Environmental, at 1-800-926-7910 or visit their website at [www.bradyriskenv.com](http://www.bradyriskenv.com) for additional information.

12. **Are Commercial Accounts eligible for the program?**

- No. Property that is used for business purposes is not eligible. For example, office buildings, industrial property, medical centers, hotels, malls, retail stores, farm land, multifamily housing buildings, warehouses, and garages.

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## PROGRAM DESCRIPTION

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**The primary benefits of the Program are as follows:**

- Program enrollees receive repair work, for no cost other than the program service fees (below).
- "Trenchless" technology (i.e. no digging) for nearly all repair work that is performed. In cases where Program enrollees require repair work, BRE (in most cases) will insert fiberglass sleeves through existing pipes within the house. This preserves lawns, pavement, property, and, most importantly, saves you from having to make costly repairs later on.
- In the unusual case where trenchless technology can not be utilized, BRE still conducts the repairs for no additional cost.
- A 24-hour call center is used to schedule inspections and repairs (see enclosed materials).
- Program enrollees can have the peace of mind of knowing that, should their sewer lateral malfunction, or found to be damaged, they can avoid the approximate \$5,000-\$15,000 cost to conduct repair work. Individuals who do not enroll in the Program are liable for such costs, which are not covered under standard homeowners' insurance policies.

- Enrollees will be helping Long Beach to protect against the harmful environmental effects of damaged sewer laterals, including:

- "Exfiltration" - Damaged sewer laterals cause wastewater to leach into the ground. Eventually, that wastewater emerges in, and pollutes, Reynolds Channel as well as our drinking water source. In addition to the health, safety and aesthetic concerns caused by this pollution, the nitrogen in the wastewater weakens the coastal marshlands that help protect communities from severe flooding during major storms.

- "Infiltration" - Damaged sewer laterals also permit runoff water to enter into the City's sewer system, which results in unnecessary treatments costs that are passed onto all property owners.