

Long Beach STAT *update*

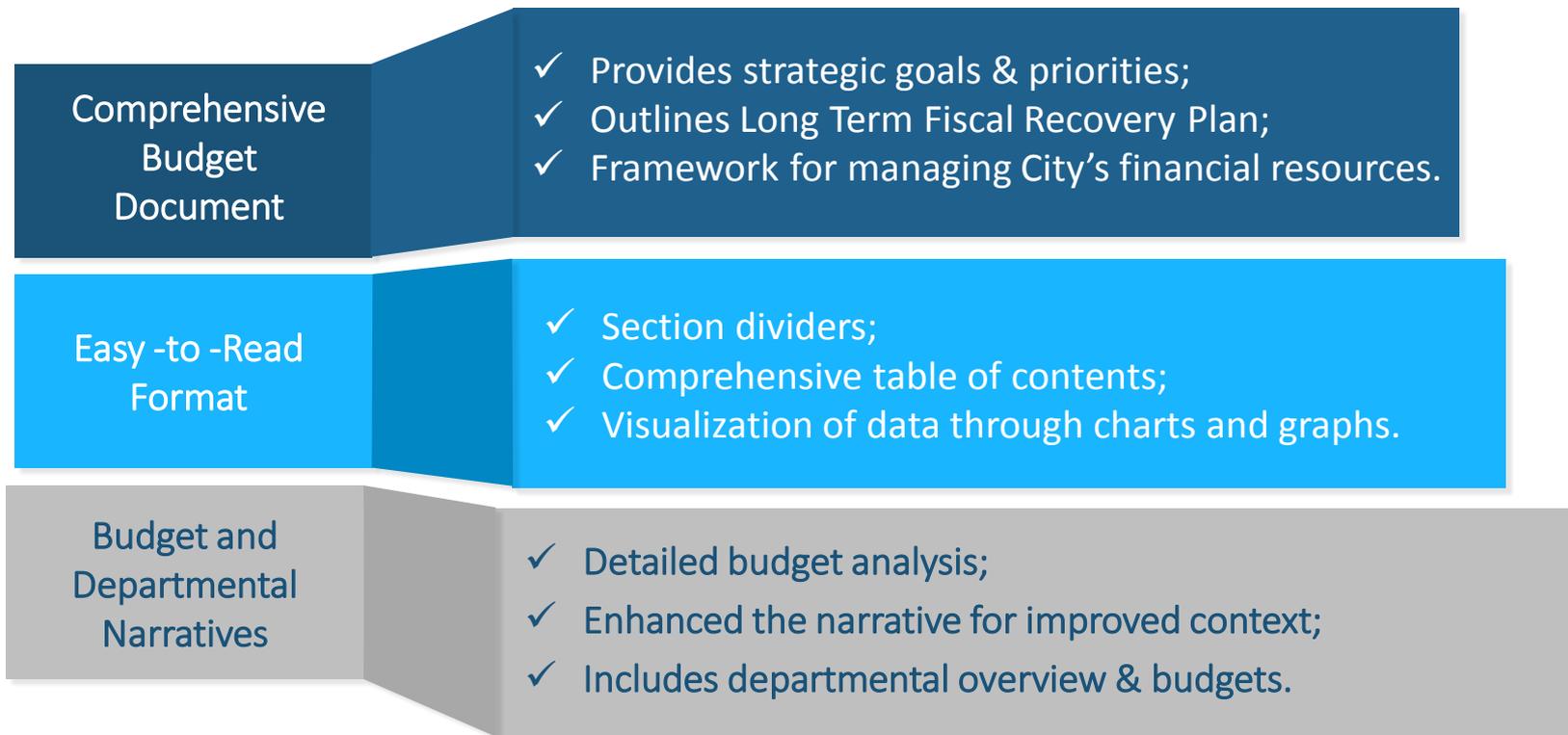
*What gets measured, gets done **





“On the Right Track”

Since this administration has taken office, the budget has become a year round policy tool, assisting in the goal of putting the City on the right track.





Established City Mission

City Mission Statement

The City of Long Beach, through the City Council, City Manager and City employees, will deliver municipal services to its residents in a fiscally responsible, efficient, responsive and friendly manner.



Established Strategic Framework

Departmental goals support the City's Priorities.



MANAGING OUR FISCAL AND PHYSICAL RECOVERY – Implementing our Long Term Fiscal Recovery Plan and rebuilding our infrastructure.



PUBLIC SAFETY – Serve and protect the residents, businesses and visitors of Long Beach.



ENHANCING QUALITY OF LIFE – Providing a healthy atmosphere to live and raise our families; Offering a wide variety of quality and affordable recreation programs.



ECONOMIC DEVELOPMENT – Growing the tax base to alleviate burden on Long Beach tax payers.



SMART GOVERNMENT – Governing responsibly and protecting public resources; Innovative and Technological advances to improve services.

Strategic ALIGNMENT

The City's

MISSION, PRIORITIES & GOALS

lay the foundation for the LB Stat Program*

What is LB Stat?

LB STAT is the City's performance management program, which works with departments across the City to set performance metrics and goals, ensure accountability and continue to enhance productivity.

LB Stats four tenets are:

Data-Driven
Decision Making



Informed allocation and deployment of resources.

Increasing
Efficiency



Evaluating the impact and effectiveness of allocated resources and service delivery.

Empowering
Departments



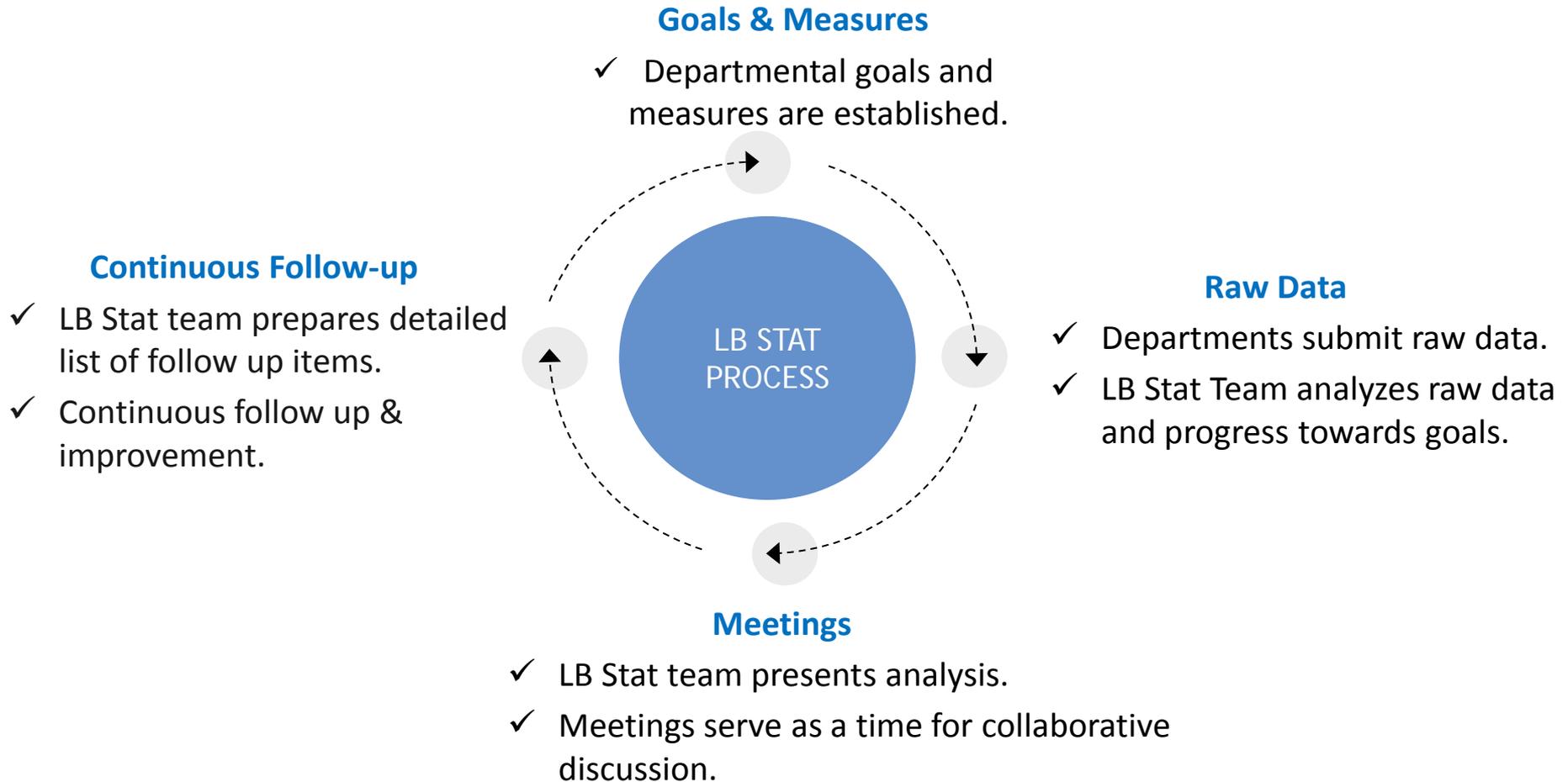
Assist departments in achieving their goals and objectives.

Increased Value



Improving and streamlining existing processes and policies, resulting increased value for our taxpayers.

LB Stat Process





Key Initial Departmental Updates*



Building Department

3,762 or 856% increase in permits issued since the storm.

	After Storm (11/1/12 – 9/30/15)	Before Storm (10/31/12 – 9/30/09)
ISSUED & PENDING NEW HOUSING PERMITS	300	16
CERTIFICATE OF COMPLETIONS & OCCUPANCIES	3,253	403
ISSUED & PENDING HOUSE LIFTS	428	0
GENERATOR & SOLAR PERMITS	220	20



All in a days work!



LB Response App

Fastest & Easiest Way to Get Things Done!

Department of Public Works & LB Stat Program utilizes the LB Response App to track and monitor various requests.



Download the
Long Beach Response App

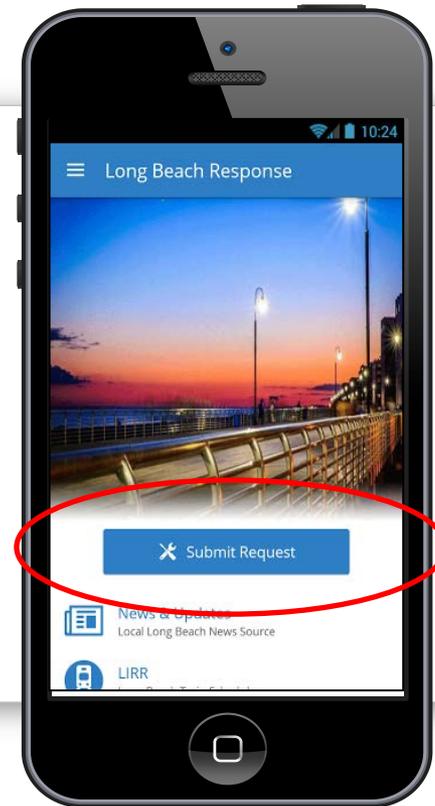


for free at the Apple Store or Google Play!



- ✓ Find all of the City's information, including upcoming events, local attractions & eateries, and train & bus schedules.
- ✓ Interact with City Officials.

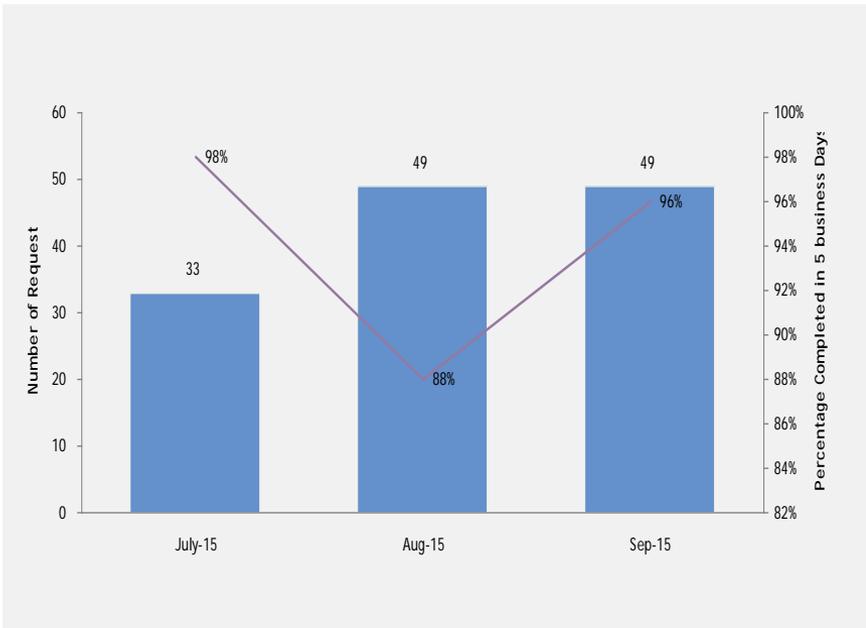
Just search Long Beach Response App.





Department of Public Works

Bulk Pick-up Request Completed within 5 Business Days

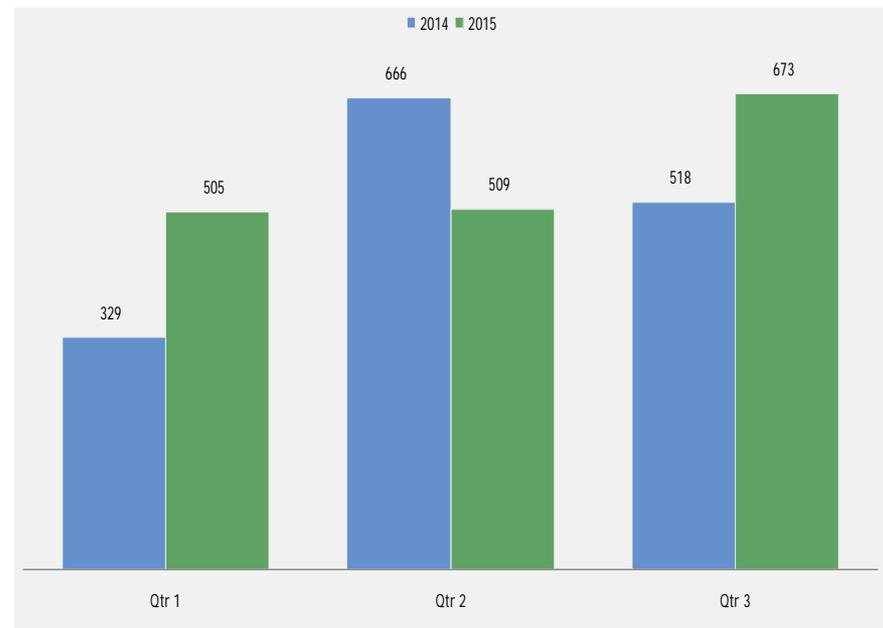


Goal: Complete Bulk Pick up Request through LB Response App within 5 days.

Current: 96% as of September 2015

Status: ● Approaching Goal

Recycle Tonnage by Qtr- 2014 vs 2015



Goal: Increase Recycling Tonnage collected by 2% in FY 16.

Current: 12% increase as of September 2015

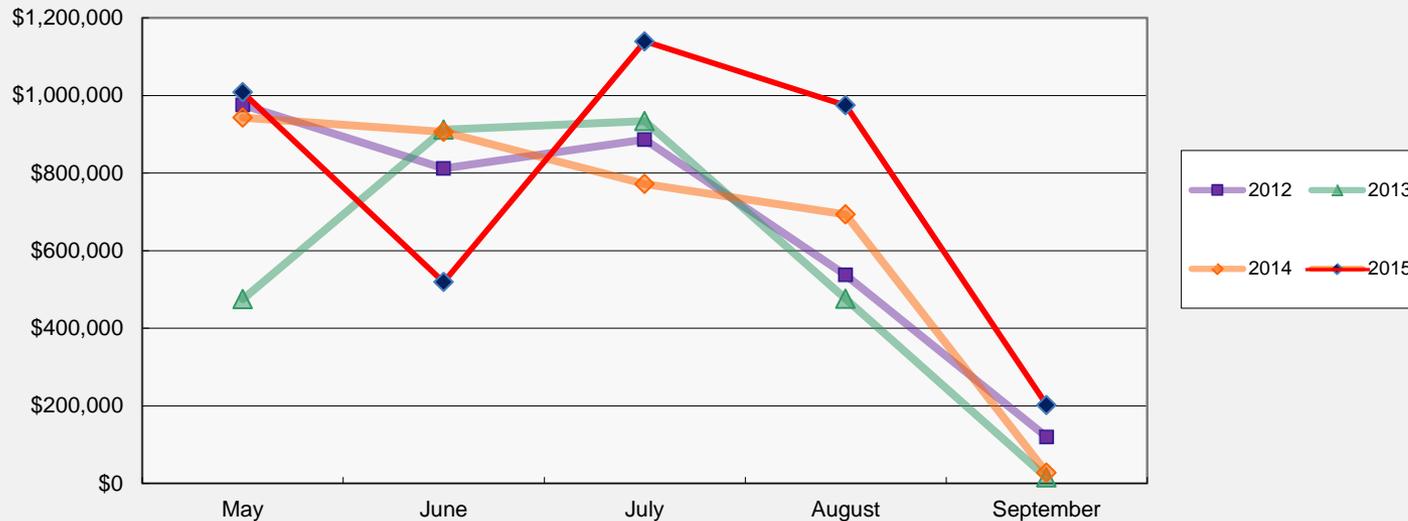
Status: ● Meets Goal



Recreation Department

Record Year: \$4.3 Million in Beach Park Sales.

Sales Performance 2015 compared to 3 Year Historical



	2012	2013 *Sandy	2014	2015
Total (including LIRR tickets)	\$3.8M	\$3.2M	\$3.7M	\$4.3M

16% increase



Stay Tuned!

Additional Departments are
being phased into the
LB Stat Program in 2016*



www.longbeachny.gov



info@longbeachny.gov



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516-431-1000



Long Beach Response App
Available on the App Store