

NEW YORK  
HURRICANE SANDY

DISASTER  
RECOVERY  
RESOURCES

16 SEPTEMBER 2013

COOPERATION ● COMMUNICATION  
COORDINATION ● COLLABORATION



**New York State/  
New York City /  
Long Island  
Voluntary Organizations  
Active in Disaster**

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

*Read me first*

- For general help or referrals in **New York City**, call 3-1-1. NYC residents may also refer to this document
- Outside of New York City:
  - **Long Island**: call 2-1-1 or 888-774-7633
    - Residents of **Nassau** and **Suffolk** should consult the Long Island 2-1-1 assistance guide: <https://211longisland.communityos.org/cms/>
    - For resources exclusive to Nassau and Suffolk Counties, see [Additional Resources for Long Island \(Nassau and Suffolk Counties\)](#), p. 63.
  - **Hudson Valley** or the Adirondack Region: call 2-1-1 or 800-899-1479
    - Residents of Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster, and Westchester counties should consult the Hudson Valley 2-1-1 Disaster Assistance Guide: [www.hudson211.org/cms/](http://www.hudson211.org/cms/)
- FEMA information: [DisasterAssistance.gov](http://DisasterAssistance.gov), (800) 621-3362
- New and revised listings are designated by a vertical line to the right of the entry.

*Report discrimination*

If you believe you have experienced discrimination during your search for housing, or face disability access issues, call the Housing Discrimination Hotline at (800) 496-4294 (New York and New Jersey) or file a complaint online. Persons outside New York or New Jersey should call (800) 669-9777 or (800) 927-9275 (TTY) or file a complaint online: <http://www.hud.gov/complaints/housediscrim.cfm>

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## Access and Functional Needs, Aging, Disabilities

### Accessible taxi dispatch program

- Available 24/7; 365 days a year. No reservations necessary but readily accepted.
- Wheelchair-accessible taxis respond to trips originating in Manhattan and ending anywhere in New York City's five boroughs.
- There are no extra costs to passengers. Passengers pay the regular metered taxi fare in New York City from the point of pick-up to their destination.
- Accessible vehicles in the NYC fleet include both rear and side-entry minivans and side-entry MV-1 mobility vehicles.
- All drivers who operate wheelchair-accessible taxicabs have been trained in wheelchair assistance, boarding and de-boarding protocols, disability awareness and passenger sensitivity.

#### *Five ways to request a wheelchair-accessible taxi:*

1. Call 311
2. Call the dispatch center directly: (646) 599-9999
3. Text a request to: (646) 400-0789
4. Use free customized mobile app: WOW Taxi (Wheels on Wheels)
5. Order online at: [www.accessibledispatch.com](http://www.accessibledispatch.com)

### AmeriCares

Partnering with various organizations to provide medical equipment and supplies to those with functional medical needs/disabilities. Those seeking items can participate in this program by making contact with either their local Independent Living Center (locations listed at [www.acces.nysed.gov/vr/lsn/ilc/locations.htm](http://www.acces.nysed.gov/vr/lsn/ilc/locations.htm)) or a TRAIID-in center (locations listed at [cqc.ny.gov/advocacy/assistive-technology/traid-regional-offices](http://cqc.ny.gov/advocacy/assistive-technology/traid-regional-offices)). Opens at 9:30 am.

### DOROT

Named with the Hebrew word for “generations,” DOROT is a dynamic partnership of professionals and volunteers dedicated to enhancing the lives of homebound and homeless elders and fostering friendship and respect between the generations. Since 1976, DOROT has provided food, companionship, education, and cultural enrichment to thousands of elderly New Yorkers and those who care for them. Located on New York's Upper West Side, DOROT is a non-sectarian, culturally Jewish agency open to all seniors, caregivers, and volunteers.

#### **Homelessness Prevention Program and Aftercare**

For seniors who are homeless or facing homelessness, DOROT's *Homelessness Prevention Program (HPP)*, a transitional residence in Manhattan, offers safe, temporary housing; meals; counseling; and assistance in finding a permanent home. Volunteers contribute to the social atmosphere by serving meals and interacting with the residents. DOROT's *Aftercare* program provides clients with ongoing services after they move into permanent housing.

This program is available to seniors 60 or older who are homeless or facing homelessness. An interview with a DOROT social worker is required.

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For further information or to refer a homeless senior, call the *Homelessness Prevention Program* at (212) 580-0001.

## Encore Community Services

The shortage of affordable housing in New York City is a critical issue, particularly for low-income seniors. Encore has taken a proactive role to develop housing, both for homeless elderly with special needs and low-income seniors. These housing facilities are aimed at providing safe and decent housing for seniors, and contribute to the revitalization and stability of the Times Square and Clinton communities in midtown Manhattan.

- (212) 581-3490
- [encorecommunityservices.org](http://encorecommunityservices.org)

### Encore Community Services

Located at St. Malachy's, The Actors' Chapel  
Administrative Offices  
239 West 49th Street  
New York, New York 10019  
Tel: (212) 581-2910  
Fax: (212) 757- 0244

### The Encore 49 Residence

220 West 49th Street  
New York, NY 10019  
Tel: 212-581-3490 (Social Services)  
Tel: 212-246-0880 (Building & Front Desk)  
Fax: 212-541-7697

### Encore Senior Center

Located in the lower level of St. Malachy's Church  
239 West 49th Street  
New York, New York 10019  
Tel: (212) 581-2910  
Fax: (212) 664-8628

### The Encore West Residence

755 Tenth Avenue  
New York, NY 10019  
(between 51st and 52nd Streets)  
Tel: 212-991-3727  
Fax: 212-991-6722

## Independent Living Centers

### Brooklyn Center for Independence of the Disabled (BCID)

27 Smith Street, 2nd Floor, Brooklyn, NY 11201

- Tel: (718) 998-3000
- Fax: (718) 998-3743
- [www.bcid.org](http://www.bcid.org)

### Center for Independence of the Disabled, New York

The Center for Independence of the Disabled, New York's (CIDNY) goal is to ensure full integration, independence and equal opportunity for all people with disabilities by removing barriers to the social, economic, cultural and civic life of the community. Benefits and housing advisement and walk in clinic:

- [www.cidny.org](http://www.cidny.org)

#### Manhattan

841 Broadway, Suite 301, New York, NY

- 212-674-2300

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## Queens

80-02 Kew Gardens Rd., Suite 107, Kew Gardens, NY

- 646-442-1520

## **Rockland Independent Living Center**

George Hoehmann, Executive Director  
Rockland Independent Living Center  
(RCIL)

873 Rt 45 Suite 108  
New City, NY 10956

- TEL (845) 624 1366
- TTY (845) 624 0847
- FAX (845) 624 1369
- Email: [info@rilc.org](mailto:info@rilc.org)
- Website: [www.rilc.org](http://www.rilc.org)

## **Staten Island Center**

Lorraine DeSantis, Executive Director  
Staten Island Center for Independent  
Living

470 Castleton Avenue  
Staten Island, NY 10301

- TEL (718) 720-9016
- TTY (718) 720-9870
- FAX (718) 720-9664
- Email: [sicil@siciliving.org](mailto:sicil@siciliving.org)

## **Suffolk Centers**

Irene Dashiell, Acting Director  
Suffolk Initiated Living Options, Inc.  
2111 Lakeland Avenue  
Ronkonkoma, NY 11779

- TEL (631)880-7929
- TTY (631) 654-8076
- FAX (631) 946 - 6377
- Email: [contact@siloinc.org](mailto:contact@siloinc.org)

## **White Plains Centers**

Joseph Bravo, Executive Director  
Westchester Independent Living Center  
200 Hamilton Avenue

White Plains, NY 10601

- TEL (914) 682-3926
- TTY (914) 682-0926
- Sorenson Video Phone (866) 933 5390
- FAX (914) 682-8518
- Email: [jbravo297@aol.com](mailto:jbravo297@aol.com)
- Website: [www.wilc.org](http://www.wilc.org)

## **Yonkers Center**

Melvyn Tanzman, Executive Director  
Westchester Disabled on the Move, Inc.  
984 No. Broadway, Suite L-10  
Yonkers, NY 10701

- TEL (914) 968-4717 V & TTY
- FAX (914) 968-6137
- Email: [info@wdom.org](mailto:info@wdom.org)
- Website: [www.wdom.org](http://www.wdom.org)

## **Mayor's Office for People with Disabilities**

The Mayor's Office for People with Disabilities works hand-in-hand with other City agencies to assure that the voice of the disabled community is represented and that City programs and policies address the needs of people with disabilities.

The MOPD website can be accessed by people who are blind or have low vision through software such as JAWS, System Access, and Voiceover. If you are having trouble accessing this website, please call 311.

- <http://www.nyc.gov/html/mopd/html/home/home.shtml>

## **NYC Department for the Aging**

DFTA's mission is to work for the empowerment, independence, dignity and quality of life of NYC's diverse older adults and for the support of their families through advocacy, education, and the coordination and delivery of services. Goals: To foster independence and individual choices, confront

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ageism and promote opportunities for older people to share their leadership, knowledge and skills. To inform and educate the general public about aging issues, including services, supports and opportunities for older New Yorkers and their families. To be a catalyst for increased resources to enhance and expand programs and services for older New Yorkers. To enhance and expand effective, productive partnerships with consumers, advocates, private and public organizations.

- Call 311

## Project Open House

The Mayor's Office for People with Disabilities (MOPD) is pleased to announce the open enrollment application process for Project Open House (POH). The POH mission is to remove "small" readily achievable architectural barriers within an individual's home for qualified applicants with a permanent disability, thereby assisting in gaining greater independence.

MOPD works hand in hand with City agencies to assure that the voice of the disabled community is represented, and that programs and policies address the needs of the community. POH is administered by MOPD and the NYC Department of Housing Preservation and Development (HPD), and provides for the removal of readily achievable residential barriers that do not require obtaining a permit from the NYC Department of Buildings (DOB) and do not require the professional services of a NYS Licensed Architect.

Some examples of work covered under this program:

- Widening doorways within non-structural partitions;
- Conversion of steps into ramps no greater than 18" in height;
- Replacing existing plumbing fixtures with accessible fixtures;
- Removal of sink base cabinets to provide an accessible work surface and/or a sink;
- Installation of accessible amenities such as grab bars, door openers, accessible door handles, accessible height shelving;
- Installing accessible railings;
- Installation / conversion of residential doorbell and/or smoke and carbon monoxide detectors when an audible or visual system is needed; and
- Other barrier removals that may be required by individuals with disabilities subject to review by MOPD.

Applicants must submit their Registration Form to MOPD no later than **Thursday, October 10th, 2013**. Applicants are urged to submit the application via the online Registration Form. This program is on a first come, first served basis. Late applications will not be accepted, and submission of an application does not guarantee acceptance. The registration form can be found at <http://www.nyc.gov/html/mopd/html/poh/application.shtml>.

For more information, please contact The Mayor's Office for People with Disabilities by dialing 311 or through our website at [www.nyc.gov/mopd](http://www.nyc.gov/mopd).

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## Animals

### **Animal Care and Control of New York**

Animal Care & Control of New York City (AC&C) is the largest pet organization in the North East, with an estimated number of 44,000 animals rescued each year. As a not-for-profit organization since 1995, Animal Care & Control has been responsible for New York City's municipal shelter system, rescuing, caring for, and finding loving homes for homeless and abandoned animals in New York City. AC&C facilities operate in all five boroughs.

326 East 110th Street New York, NY 10029

- 212-788-4000
- [www.nycacc.org](http://www.nycacc.org)

### **ASPCA**

Low-income pet owners in need of emergency veterinary care or other resources can contact [cia@aspca.org](mailto:cia@aspca.org) or call 212-876-7700 ext 4490. More information is available at [aspca.org/nyc](http://aspca.org/nyc).

Founded in 1866, the ASPCA® (The American Society for the Prevention of Cruelty to Animals®) was the first humane organization established in the Americas, and today has more than one million supporters throughout North America. A 501[c][3] not-for-profit corporation, the ASPCA's mission is to provide effective means for the prevention of cruelty to animals throughout the United States. As the first humane organization to be granted legal authority to investigate and make arrests for crimes against animals, we are wholly dedicated to fulfilling the ASPCA mission through nonviolent approaches. Our organization provides local and national leadership in three key areas: caring for pets parents and pets, providing positive outcomes for at-risk animals and serving victims of cruelty.

520 8th Ave 7th Floor, New York, NY 10018

- 212-876-7700
- [www.aspca.org](http://www.aspca.org)

### **Bideawee**

Bideawee is a 106-year-old humane agency that saves thousands of homeless cats, kittens, dogs, and puppies every year. Since 1903, Bideawee has provided housing, food, and medical and behavioral care to help formerly abandoned, abused, and neglected pets find and keep new homes and families. Our services for pets support them through every stage of their lives, from fostering and adoption at our New York City and Westhampton (Long Island) locations to our Pet Memorial Parks at our Westhampton and Wantagh (Long Island) sites. Bideawee's veterinary practices in Westhampton and New York City care for both resident pets and the pets of private clients. In addition, we offer services that foster greater appreciation and respect for the value of companion animals at all three locations, such as pet therapy and our Reading to Dogs program that helps children overcome literacy challenges.

410 East 38th Street, New York, NY 10016

- 866-262-8133
- [www.bideawee.org](http://www.bideawee.org)

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## Humane Society of the United States

The Humane Society of the United States (HSUS) promotes the safety and well-being of all animals that are or may be adversely affected during a disaster. Respond to the needs of those who provide emergency and supportive care to animals during all phases of a disaster. Promote the inclusion of the animal component in all federal, state and local government disaster plans, and those developed by the general public, by engaging in an ongoing process of proactive education and mutual awareness of the needs of animals in disasters. Encourage cooperation with other animal protection organizations, veterinary associations, disaster relief agencies, and government officials.

2100 L St., NW, Washington, D.C. 20037

- 202-452-1100
- [www.humanesociety.org](http://www.humanesociety.org)

## Mayor's Alliance for NYC's Animals

The Mayor's Alliance programs that are moving NYC toward its no-kill goal are high-profile collaborative adoption events; the Alliance transport van program that transports animals from the city's Animal Care & Control (AC&C) shelters to no-kill organizations that find them permanent homes; the Picasso Veterinary Fund that pays for extraordinary, life-saving medical care for sick or injured animals transferred from AC&C to other Alliance Participating Organizations for adoption; and promotion of spay/neuter programs, including the Maddie's Spay/Neuter Project in NYC, which is administered by the Mayor's Alliance. Locating lost pets and providing food.

244 Fifth Ave, Suite R290, New York, NY 10001

- 347-573-1561 Sand Clients
- [www.AnimalAllianceNYC.org](http://www.AnimalAllianceNYC.org)

## Child Care

### Early childhood education

If a family needs help finding an early childhood education program, they can contact the Child Care Resource and Referral Agency (CCR&R) in their community. CCR&Rs are local or regional agencies that help families locate a program near where they live or work. CCR&Rs can help families choose appropriate, quality care such as Head Start, center-based care, home-based care, family child care providers or before-and after-school programs.

### Day Care Council of New York, Inc.

Counties Served: Kings, Queens, Richmond, Bronx and New York

Ms. Andrea Anthony, Executive Director

- (212) 206-7818
- [www.dccnyinc.org/](http://www.dccnyinc.org/)

### Four NYC CCR&R subcontractors:

#### Center for Children's Initiatives

Ms. Nancy Kolben, Executive Director

- (212) 929-7604 x 3010, x 3016

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- Email: [nkolben@centerforchildrensinitiatives.org](mailto:nkolben@centerforchildrensinitiatives.org)

## **Child Development Support Corporation**

Ms. Marcia Rowe Riddick, Executive Director

- (718) 398-6370
- Email: [mriddick@cdscnyc.org](mailto:mriddick@cdscnyc.org)

## **Chinese American Planning Council, Inc.**

Counties Served: New York City

David Chen, Executive Director

- (212) 941-0030 x 207
- Email: [dschen@cpc-nyc.org](mailto:dschen@cpc-nyc.org)

## **Committee for Hispanic Children & Families, Inc.**

Counties Served: New York City

Ms. Elba Montalvo, Executive Director

- (212) 206- 1090
- Email: [emontalvo@chcfinc.org](mailto:emontalvo@chcfinc.org)

## **Domestic Violence and Child Abuse**

### **Safe Horizon**

Safe Horizon's mission is to provide support, prevent violence, and promote justice for victims of crime and abuse, their families and communities.

2 Lafayette St., 3rd Fl, New York, NY

- 1-800-621-HOPE(4673)
- [www.safehorizon.org](http://www.safehorizon.org)

### **Victims of domestic violence**

If you have been the victim of a recent incident of domestic abuse

- Call 911 if you are in an emergency situation.

If you require emergency shelter (domestic violence shelter), or need help figuring out the options, call :

- NYC Domestic Violence Hotline: 800-621-HOPE (TDD 800-810-7444).

You may also find the following hotlines useful:

- Crime Victims Hotline 212-577-7777
- Rape & Sexual Assault Hotline 212-227-3000

In the longer term you may be eligible to request housing from the New York City Housing Authority (NYCHA), which provides priority housing to Victims of Domestic Violence (DV) in both the public housing and Section 8 programs. NYCHA tenants who move in with a DV priority will be offered After-Care supportive services.

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## Faith Communities

### **Adventist Community Services Disaster Response**

Providing disaster relief supplies such as blankets and shelf stable meals.

1529 Morris Ave, Bronx, NY 10457

- 877-227-2702
- NY - 718-565-0850
- NJ - 609-256-2005

### **Buddhist Tzu Chi Foundation**

Community Service, Disaster Relief

- 909-447-7799
- [www.us.tzuchi.org/us/en/](http://www.us.tzuchi.org/us/en/)

#### **Tzu Chi Manhattan Service Center**

34 Howard St., New York, NY 10013

- 212-965-1151
- 1-877-889-8244

#### **Tzu Chi Long Island Branch** (opens at 10:00 AM)

60 E. Williston Ave., East Williston, NY 11596

- 516-873-6888

### **Catholic Charities of the Archdiocese of New York**

The Catholic Charities of the Archdiocese of New York seeks to uphold the dignity of each person as made in the image of God by serving the basic needs of the poor, troubled, frail and oppressed of all religions. Through a network of administered, sponsored and affiliated agencies, Catholic Charities delivers, coordinates, and advocates for quality human services and programs touching almost every human need.

1011 First Avenue, 12th Floor, New York, NY 10022

- 888-744-7900
- 212-419-3737 (for immigration-related questions only)
- [www.catholiccharitiesny.org](http://www.catholiccharitiesny.org)

#### **Brooklyn Community Center**

191 Joralemon St., 7th Floor, Brooklyn, NY

- 718-722-6001
- [www.ccbq.org](http://www.ccbq.org)

#### **Queens Community Center**

23-40 Astoria Boulevard, Astoria, N.Y. 11102

- 718-726-9790
- [www.ccbq.org](http://www.ccbq.org)

#### **Staten Island Community Center**

120 Anderson Ave Staten Island, NY 10302

- 718-447-6330
- [www.ccbq.org](http://www.ccbq.org)

# NY Hurricane Sandy Recovery Resources

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## Church World Service

Christians working together with partners to eradicate hunger and poverty and to promote peace and justice around the world. Providing cleaning kits, hygiene kits, and blankets.

475 Riverside Drive, Suite 700, New York, NY

- 800-297-1516
- [www.churchworldservice.org](http://www.churchworldservice.org)

## Connect-to-Recovery

In response to the devastation of Hurricane Sandy, a coalition of Jewish organizations, Staten Island synagogues, and other Jewish agencies have partnered under the umbrella of UJA-Federation of New York to provide critical services to all individuals and families who have been impacted. With a simple one stop process, you will be able to access essential services.

- [www.ujafedny.org](http://www.ujafedny.org)

Services include:

- Crisis Intervention - JCC and Met Council
- Counseling -
  - Mental Health Counseling- Jewish Board of Family and Children's Services- JBFCS
  - Pastoral Counseling - Staten Island Area Synagogues
- Legal Advice - New York Legal Assistance - NYLAG
- Employment Counseling - F.E.G.s.
- Outreach and Caring for the Elderly - Jewish Community Center of Staten Island - JCC
- Meals and Food Pantries -
  - Kosher Meals-on-Wheels
  - Kosher Food Pantry- Council of Jewish Organizations of S.I. - COJO
  - Kosher Food Pantry - JCC
- NYS Health Insurance Eligibility - JCC CHPs 1.855 Victory Blvd.

For assistance contact Yaffa Schonbach, 718.475.5228, [yschonbach@sjcc.com](mailto:yschonbach@sjcc.com), or Devorah Weiss, 718.475.5245, [dweiss@sjcc.com](mailto:dweiss@sjcc.com).

## New York Conference of the United Methodist Church

*The New York Annual Conference through the grace of God embodies a beloved community of hope, building up a healthy body of Christ, with heart warmed United Methodists in mission for the transformation of the world.*

20 Soundview Ave, White Plains, NY

- 888-696-6922 or 914-997-1570
- Long Island – 516-795-1322
- Staten Island – 718-984-1277
- Brooklyn – 347-881-6238
- [www.nyac.com](http://www.nyac.com)

## New York Disaster Interfaith Services

NYDIS is a 501(c)(3) faith-based federation of human services providers and charitable organizations who work in partnership to leverage resources and provide disaster readiness, response and recovery services to the most vulnerable communities affected by disaster in New York

# NY Hurricane Sandy Recovery Resources

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City. NYDIS's principle recovery program is the New York City Unmet Needs Roundtable, which brings together donors and case management agencies to financially assist those impacted by a disaster, provide emergency assistance, and ensure victims' long-term recovery in cases when all other means of assistance are no longer available.

4 West 43rd Street Suite 407, New York, NY 10036

- 212-669-6100
- [www.nydis.org](http://www.nydis.org)

## New York State Catholic Conference

The NYS Catholic Conference presents the Roman Catholic Bishops of the eight New York State Dioceses in matters of Public Policy. In each of the diocese, a Catholic Charities Organization makes decisions regarding disaster relief on a case-by-case basis. Local parishes are also involved in providing direct services in response to disasters. Matching grants for large-scale disasters may be obtained from the National Catholic Disaster Relief Office. **Counties Served:** Manhattan, Bronx, Richmond, Westchester, Rockland, Putnam, Orange, Dutchess, Ulster, and Sullivan.

465 State Street, Albany, NY 12203-1004

- 518-434-6195
- [www.nyscatholic.org](http://www.nyscatholic.org)

## Presbyterian Disaster Assistance

Presbyterian Disaster Assistance provides funds and dispatches advisors-members of a national Presbyterian Disaster Assistance Team (PDAT) on request of disaster-affected Presbyterian Church (USA) middle--level governing bodies (presbyteries) to help them develop response and recovery programs. The nature and scope of presbytery programs vary depending on disaster needs. The PDAT advisers identify and empower leaders to assume responsibility for disaster response and recovery operations and provide training and other assistance in development of these operations.

100 Witherspoon Street, Louisville, KY 40202

- 800-728-7228
- [www.presbyterianmission.org](http://www.presbyterianmission.org)

## The Salvation Army of Greater New York

The Salvation Army is an international, faith-based charitable organization with a simple mission: to help those in need without discrimination. See also [The Salvation Army of Greater New York Hurricane Sandy Recovery Program](#), p. 58.

120 West 14th Street New York, NY

- 212-337-7200
- <https://www.use.salvationarmy.org/gnyd>

## UJA-Federation of New York

UJA-Federation cares for those in need, rescues those in harm's way, and renews and strengthens the Jewish people in New York, in Israel, and around the world. (See also Connect-to-Recovery.)

130 East 59th Street, New York, NY 10022

- 212-980-1000
- [www.ujafedny.org](http://www.ujafedny.org)

# NY Hurricane Sandy Recovery Resources

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## United Sikhs

*Recognize Human Race as One*

POB 7203, New York, NY 10116

- 646-688-3525 or toll-free 1-888-243-1690
- [www.unitedsikhs.org](http://www.unitedsikhs.org)

## World Vision - Greater New York

*World Vision is a Christian humanitarian organization dedicated to working with children, families and their communities worldwide to reach their full potential by tackling the causes of poverty and injustice. Motivated by our faith in Jesus Christ, we serve alongside the poor and oppressed as a demonstration of God's unconditional love for all people. World Vision serves all people, regardless of religion, race, ethnicity, or gender.*

885 East 138th Street, New York, NY

- 718-292-5600 (Bronx office)
- [http://www.worldvisionusprograms.org/new\\_york.php](http://www.worldvisionusprograms.org/new_york.php)

## Financial Assistance & Help for Homeowners

### Appealing Your Property Value

If you received a Revised Notice of Property Value due to Sandy and you believe your property value on the notice is too high, you can file an appeal with the New York City Tax Commission. To learn more, contact 311 or visit the Tax Commission's website:

- <http://www.nyc.gov/html/taxcomm/html/home/home.shtml>.

### City Property Tax Relief

On May 29, 2013, the NYC Department of Finance mailed revised Market Values for more than 88,000 properties affected by Hurricane Sandy. The new values for affected properties can be viewed on the Notice of Property Value page

- [http://www.nyc.gov/html/dof/html/property/property\\_nopv.shtml](http://www.nyc.gov/html/dof/html/property/property_nopv.shtml)

or by entering an affected property's borough, block, and lot here:

- <http://www.nyc.gov/html/dof/html/jump/nycproperty.shtml>

### Housing Counseling and Legal Services

As homeowners affected by Hurricane Sandy continue the recovery process, many are still struggling to make their mortgage payments and repair their homes due to the damage inflicted by Sandy. The Center for New York City Neighborhoods can connect homeowners to a city-wide network of free housing counseling and legal services to provide advice or assistance with mortgages, repair costs, insurance issues, and contractor fraud in order to preserve ownership. Call 646-786-0888 or dial 311 and ask for CNYCN.

- [www.cnycn.org](http://www.cnycn.org)

# NY Hurricane Sandy Recovery Resources

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## Insurance

Understanding your insurance options is essential to making sure you receive the maximum amount of support for rebuilding and getting back to normal

### *Private Insurance*

[New York State Department of Financial Services](#) has information on private insurance options, how to file a complaint or report fraud and more

### *Flood Insurance*

[FloodSmart.gov](#) contains information on coverage for your home or business through the National Flood Insurance Program

## Mortgage Assistance Program (MAP)

MAP is a fund administered by Sustainable Neighborhoods, an affiliate of the Center for New York City Neighborhoods, and funded by the city. It provides up to \$25,000 in 0% interest loans to eligible NYC homeowners who have fallen behind on their mortgages. Visit [www.cnycn.org/map](http://www.cnycn.org/map) for more information. Homeowners need to apply through a qualified housing counselor or legal service provider. Please call 311 or 646-786-0888 to find a free service provider who will apply on your behalf at no cost.

## Beware of contractor and mortgage modification scams

NYC Housing Preservation & Development (HPD) and NYC Department of Consumer Affairs (NYCDCA) urge consumers to be wary of scam artists who prey on the vulnerable, posing as contractors or foreclosure “rescue” specialists to scam unsuspecting homeowners out of money or even their homes.

## NYC Rapid Repairs Program

Between November 2012 and March 2013, Rapid Repairs restored heat, power and hot water in more than 11,700 homes representing over 20,000 residential units affected by Hurricane Sandy.

### *Have you received a Notice of Violation (NOV) or Notice of Deficiency (NOD) from the NYC Department of Buildings (DOB)?*

If the violation or deficiency was issued to the electrician or plumber, it is their responsibility to fix the deficiency. If the violation or deficiency was issued to the homeowner, it is the homeowner's responsibility to resolve it. If you have questions about your violation or deficiency, contact the NYC Department of Buildings (DOB) by calling 311.

### *If the equipment installed by Rapid Repairs is no longer working.*

Rapid Repairs provided free emergency heat, hot water, and electricity so that homeowners could shelter in place while making more permanent repairs to their homes. When Rapid Repairs completed work on your home, an independent quality inspector verified that the installed equipment was working properly. All maintenance and repairs are now the responsibility of the homeowner.

Please call 311 with any other questions regarding Rapid Repairs.

# NY Hurricane Sandy Recovery Resources

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## EmPower New York

### **No-Cost Energy Efficiency Services for Income-Qualified Households Impacted by Hurricane Sandy**

EmPower New York (EmPower) provides energy efficiency services at no cost to income-eligible households. The program is administered by the New York State Energy Research and Development Authority (NYSERDA), with implementation support from Honeywell International. EmPower provides measures to reduce energy use, such as:

- Insulation
- Heating system upgrades
- High efficiency lighting
- Replacement of inefficient refrigerators and freezers with new high-efficiency models
- Strategic air sealing

Services are provided through a network of participating contractors. There no charge for these services. You may receive services even if you have not been affected by the storm.

You may be eligible if the following is true:

- Your household income is at or below 60% of State median (i.e., if you are eligible for Home Energy Assistance Program [HEAP] benefits. See income eligibility, below)
- You are an electricity or natural gas customer of Central Hudson, Con Edison, National Grid, NYSEG of Orange and Rockland, or heat by oil or propane
- You reside in a building with 100 units or less
- You are responsible for payment of utility bills
- If your home has been damaged by Hurricane Sandy you may still qualify for services through EmPower even if you have been previously served

Please apply as soon as possible by calling 800-263-0960 and requesting a Storm Relief EmPower NY application.

### **Working With FEMA, Insurance, and Other Funding**

EmPower cannot provide funding for repairs paid for by FEMA, insurance or other programs. However, in situations where FEMA, insurance and other program reimbursement does not cover the full cost of repair or the additional cost for high efficiency equipment, EmPower can pay the additional cost when it is provided by a participating EmPower contractor.

### **Empower Participating Contractors, and Vendors**

EmPower participating contractors are accredited by the Building Performance Institute, the nation's premier developer of technical standards for residential energy efficiency work. EmPower cannot reimburse for measures previously installed, or installed by contractors who have not been approved by the program. Appliances provided through EmPower are new high efficiency ENERGY STAR® models. They are limited to program-approved models, and may only be provided through program-approved vendors.

If you would like to confirm the identity of a contractor and verify that they are working through EmPower New York Program, please call 800-263-0960.

# NY Hurricane Sandy Recovery Resources

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## Health And Safety Concerns

The storm has caused moisture and mold conditions in many dwellings. In some instances, where these problems persist, EmPower may deny or delay some of the program measures. This is done to ensure that the health of your household is not compromised. The contractor assigned to your dwelling will assess these concerns.

## Income Eligibility Guidelines

The current income guidelines for EmPower are set 60% of the State Median Income, and are consistent with Home Energy Assistance Program (HEAP) Guidelines for 2012 – 2013:

Household Size	Monthly	Annual
1	\$2,138	\$25,646
2	\$2,796	\$33,552
3	\$3,453	\$41,436
4	\$4,111	\$49,332
5	\$4,769	\$57,228
6	\$5,427	\$65,124
7	\$5,550	\$66,600
8	\$5,673	\$68,076
9	\$5,797	\$69,564
10	\$5,920	\$71,040
11	\$6,136	\$73,632
11+	+\$495	

## Federal Home Loan Bank of New York

\$1 billion in Disaster Relief Funding available to 340 community based lenders to help rebuild in the states of New York and New Jersey. The funding is available to be used as immediate “gap funding”. The \$1 Billion CLP commitment can be used for any residential lending activity for households whose incomes are at or below 115% of the area median income. The funds can be used for Public/Private infrastructure projects, such as roads, utilities, and sewers.

- 212-441-6700
- [www.fhlbny.com](http://www.fhlbny.com)

## Governor Cuomo’s Disaster Homeownership Repair and Rebuilding Fund

This is a grant and does not require repayment. The grant can provide up to an additional \$10,000 for Survivors who have already qualified for FEMA Housing Assistance and received the Max Grant of \$31,900, and the FEMA award did not cover the full cost of making essential repairs. This funding cannot duplicate assistance received from other governmental agencies or insurance. Residents will be automatically referred to this program.

Hotline Information – How to prepare for the next storm; Agency Contacts; Donations; Help repairing homes; Power reconnections; Home evacuations/shelters:

- 855-697-7263

## Home Affordable Modification Program

Homeowners struggling to stay in their homes may be eligible to apply for the Home Affordable Modification Program (HAMP) in order to lower their monthly mortgage payments and make them

# NY Hurricane Sandy Recovery Resources

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more affordable. Homeowners should contact their mortgage servicer as soon as possible to begin the HAMP evaluation process. In order to help with the housing crunch, homeowner eligibility has been widened to include:

- Homeowners who are applying for a modification on a home that is not their primary residence, but the property is currently rented or the homeowner intends to rent it.
- Homeowners who previously did not qualify for HAMP because their debt-to-income ratio was 31 percent or lower.
- Homeowners who previously received a HAMP trial period plan, but defaulted in their trial payments.
- Homeowners who previously received a HAMP permanent modification, but defaulted in their payments, therefore losing good standing.
- [www.makinghomeaffordable.gov/programs/lower-payments/Pages/hamp.aspx](http://www.makinghomeaffordable.gov/programs/lower-payments/Pages/hamp.aspx)

## Hope Coalition America

HOPE Coalition America is the only financial emergency preparedness and recovery service in the country. Through partnerships with industry leaders in a wide range of industries spanning banking, financial services, insurance, social and community services, we provide financial and economic assistance to those affected by natural disasters.

On April 27th, we renewed our partnership with FEMA to strengthen and expand the financial counseling resources available to help individuals and families prepare for disasters and recover in the shortest possible time. Services are available across the country and work to help people recover from disaster and BE PREPARED when disaster strikes.

When a natural disaster occurs, organizations such as FEMA and the American Red Cross go to work immediately to address health, safety, and infrastructure problems. But financial issues affect far more people after a disaster than property damage or personal injury, which is where traditional national networks fall short.

Our counselors include full-time employees and volunteers from the banking, financial services and insurance industries. Through the HOPE Crisis Hotline and our on-site counseling centers, they help clients recover financially from natural disasters, foreclosures, and other emergencies.

We also provide pre-disaster preparedness planning. Download our free Emergency Financial First Aid Kit (EFFAK) or Personal Disaster Preparedness Guide (PDPG) now—and find out how prepared you are.

Services we offer include:

- Pre-disaster preparedness seminars.
- Emergency budget counseling.
- Emergency credit management.
- Assistance with deferring mortgage payments.
- Assistance communicating with your creditors.
- Referrals to government and private agencies.
- Assistance with obtaining copies of destroyed financial documents.
- Insurance claims assistance.

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- The EFFAK/PDPG: <http://www.operationhope.org/service/sid/13>

## Banking on Our Future New York

2511 Frederick Douglass Blvd., New York New York 10030

- 917-477-2812 or 917-477-2823
- <http://www.operationhope.org/boof.harlemny>

## HOPE Financial Dignity Center New York

2511 Frederick Douglass Blvd., New York New York 10030

- 917-477-2800 or 917-477-2823
- <http://www.operationhope.org/hopecenter.harlemny>

## Operation Hope

Assists individuals with the short, medium and long term economic and financial challenges following a disaster. Free financial services includes, Disaster Recovery Budget, paying mortgages on destroyed home, home inspections and repair contracts, assistance with creditors, referrals to Government and private agencies, replacement of documentation, insurance claims assistance and recovery seminars and financial case management.

- 888-388-4673 (HOPE)
- [www.operationhope.org/harlemny](http://www.operationhope.org/harlemny)

## Project Restore HOPE

Through a coalition of public and private sector support, including Allstate, the American Red Cross, CoreLogic, Ares, FEMA, JPMorgan Chase among others, Project Restore HOPE: Hurricane Sandy will provide long-term financial recovery information, guidance and empowerment services to small businesses, families and individuals devastated by the superstorm.

The effort offers the following financial guidance and assistance:

- Disaster Recovery Budget Guidance
- Financial Case Management and Counseling
- Insurance Claim Assistance
- Government and Private Agency Referrals
- Lost Document Recovery Assistance
- Grant and Loan Application Assistance
- Assistance Working with Creditors

Anyone affected by the devastating effects of Sandy should call the toll-free hotline at 888-388-HOPE (4673) to receive the free disaster financial recovery information.

## U.S. Department of Housing and Urban Development

To expand housing options for families displaced by Hurricane Sandy, HUD is allowing local public housing agencies to increase their rent payment standard up to 120 percent of the published "Fair Market Rent" (FMR), thereby giving low-income families more options in finding available

# NY Hurricane Sandy Recovery Resources

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housing. For families impacted by Hurricane Sandy, HUD is granting a 90-day moratorium on foreclosures and forbearance on foreclosures of FHA-insured home mortgages.

- [portal.hud.gov/hudportal/HUD](http://portal.hud.gov/hudportal/HUD)

## **Food**

The American Red Cross, City Harvest, and the Food Bank for New York City are partnering to provide food through their networks of soup kitchens, food pantries, mobile pantries and partner distribution points in Hurricane Sandy-affected areas. For the most up-to-date information about feeding locations and hours of distributions, please call the organizations directly at:

### **City Harvest**

- (646) 412-0979
- [www.cityharvest.org](http://www.cityharvest.org)

### **Food Bank for New York City**

- (212) 566-7855
- [www.foodbanknyc.org/news/food-program-locator](http://www.foodbanknyc.org/news/food-program-locator)

### **American Red Cross in Greater New York**

- 1-877-RED-CROSS (877-733-2767)
- [www.nyredcross.org](http://www.nyredcross.org)

## **Health and Crisis Counseling**

### **Dental Lifeline Network**

(formerly the National Foundation of Dentistry for the Handicapped) is a national humanitarian organization providing access to comprehensive dental services for people with disabilities or who are elderly or medically at-risk. Dental Lifeline Network provides these services through a national network of direct service programs that involve 15,000 volunteer dentists and 3,200 volunteer labs.

Medicaid covers dental. However, MEDICARE does not. Dental Lifeline offers donated services to cover this gap when appropriate. These are dentists that donate their services to (1) permanently disabled, (2) medically at risk, (3) 65 yrs or older.

- 212-598-9000
- [cmontero@dentallifeline.org](mailto:cmontero@dentallifeline.org)
- <http://nfdh.org>

### **Disaster Chaplaincy Services**

Disaster Chaplaincy Services is a 501 (c) (3) nonprofit, nonsectarian organization whose purpose is to assure skilled and appropriate interdisciplinary spiritual care for all people affected by disasters in the New York tri-state area. We do this by recruiting, screening, orienting, training, educating, deploying and supervising chaplains on behalf of the religious communities of the tri-state region.

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PO Box 7373, New York, NY 10116

- 24 hour hotline 646-210-9321
- [www.disasterchaplaincy.org](http://www.disasterchaplaincy.org)

## Disaster Distress Helpline

The Disaster Distress Helpline offers 24/7/365 disaster crisis counseling and support to anyone, anywhere in the US via a toll-free, multi-lingual **hotline** (800-985-5990) and **SMS** (text 'TalkWithUs' to 66746; Spanish-speakers can text 'Hablanos' to 66746).

- 24 hours a day 7 days a week direct counseling
- 800-985-5990
- Text 'TalkWithUs' to 66746, Spanish speakers can text 'Hablanos' to 66746

For more information on the Disaster Distress Helpline and disaster distress, coping tips, materials and more, please visit [disasterdistress.samhsa.gov/](http://disasterdistress.samhsa.gov/) or contact Joe Samalin, Outreach and Training manager at [jsamalin@mhaofnyc.org](mailto:jsamalin@mhaofnyc.org)

## Hurricane Sandy recovery and your health

- NYC DOHMH: <http://www.nyc.gov/html/doh/em/html/home/home.shtml>

New Yorkers living in communities affected by Hurricane Sandy face many challenges as they rebuild their homes and their lives. This site provides information on health issues associated with living in flood-damaged areas and around large-scale reconstruction, and on resources that are available.

### Health issues

- Information on how to make home repairs safely – controlling dust, removing mold, cleaning sewage backups:  
<http://www.nyc.gov/html/doh/em/html/repairs/repairs.shtml>
- Updates on outdoor air quality:  
<http://www.nyc.gov/html/doh/em/html/air/air.shtml>
- Updates on water quality:  
<http://www.nyc.gov/html/doh/em/html/water/water.shtml>
- Tips for staying healthy:  
<http://www.nyc.gov/html/doh/em/html/health/health.shtml>
- Stress and mental health issues:  
<http://www.nyc.gov/html/doh/em/html/health/stress.shtml>
- Press releases for communities affected by the hurricane:  
<http://www.nyc.gov/html/doh/em/html/pr/pr.shtml>

## Jewish Board of Family and Children's Services

Provides a comprehensive network of mental health and social services for individuals and families at every stage of life. Provide mental health and budget counseling. Monday through Friday 9am to 5 pm Must have appointment.

135 West 50th St, New York, NY 10020

- 212-582-9100 or toll-free 1-888-523-2769
- [www.jbfcs.org](http://www.jbfcs.org)

# NY Hurricane Sandy Recovery Resources

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## National Suicide Prevention Lifeline

- 800-273-8255

## Project Hope crisis counseling program

Project Hope offers confidential, free supportive crisis counseling, education, development of coping skills and linkage to resources for those affected by Hurricane Sandy. Trained crisis counselors meet with individuals at time and location that is convenient for them. Contacting LIFENET, a 24/7 help line, matches callers with their local Project Hope provider agency.”

- LIFENET (Project Hope) phone number is: 1-800-LIFENET (1-800-543-3638).
- [www.omh.ny.gov/omhweb/disaster\\_resources/project\\_hope/](http://www.omh.ny.gov/omhweb/disaster_resources/project_hope/)

## Visiting Nurse Service of New York (VNSNY)

### Post-Disaster Distress Program

The Visiting Nurse Service of New York is excited to offer a free program funded by the American Red Cross to treat post-disaster distress symptoms for survivors of Superstorm Sandy. Individuals who experience a disaster often feel intense emotions that can last long after the danger has passed. Some common post disaster reactions include fear, anxiety, anger, sadness, and guilt or shame. We will provide high quality, client-centered, strength and evidenced based care through one on one (12 weeks) and group sessions, as well as psycho-education and public education presentations.

Our staff are trained in Cognitive Behavior Therapy-Post Disaster Distress (CBT-PD) by the developer of the treatment, Dr. Jessica Hamblen (National Center for PTSD). This model was used after 9/11, Hurricane Katrina, Hurricane Ike and the hurricanes in Florida. The model will be used in both one on one, group and single psycho education sessions with evaluation forms to assess the effectiveness of the model. Our Social Work Assistants will also provide case management services to those who need resources in tandem with or more than our services provide.

The goal of our program is for our clients to see an improvement in their quality of life, increase their sense of peace, hope, and tap into their own resiliency and strengths. To do this we will help them identify the ways in which they think and feel that causes emotional pain and help them adapt new ways to thinking to draw in more positive emotions.

To make a referral or contact us directly and learn more about the program please call us at:

- 718-888-6955
- email [Kerrv.symon@vnsny.org](mailto:Kerrv.symon@vnsny.org)
- [www.vnsny.org](http://www.vnsny.org)

## Housing

### American Red Cross Move In-Assistance Program

The Red Cross will provide financial assistance to clients moving from transitional to long-term accommodations. They will fund expenses such as first month's rent, security deposits, broker's fees, and moving costs. Undocumented people are eligible!

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Goal: The objective of the Red Cross Sandy recovery program for move-in assistance is to assist clients in moving from temporary housing situations to a sustainable housing solution. The program goal is to support clients in reestablishing a sustainable living environment without duplication of benefits.

Eligibility Criteria:

Client's primary home has been destroyed (made uninhabitable) as a result of Superstorm Sandy;  
AND

ONE OF THE FOLLOWING THREE APPLIES:

1. Client was living in TSA-funded hotel as of 12/17/12; or
2. Client has a Max Grant from FEMA; or
3. Client is ineligible for FEMA assistance.

AND ALL OF THE FOLLOWING APPLY:

- Client has a demonstrated financial need which is preventing them from moving from establishing a long-term, sustainable living situation.
- Client has not received other funds (governmental or non-governmental) that meet the same financial need.
- Red Cross move-in assistance, when combined with all other resources, will allow client to move into long-term housing which is financially sustainable by the client.

Assistance to families and individuals may include:

- Eligible clients may receive up to \$10,000 for the following expenses:
- Home Repairs: To make owner-occupied primary residence habitable
- Rent: First/last month's rent
- Security Deposit: Up to two months
- Utility Deposits: May be paid to establish services at a new residence
- Other Housing Related Expenses: Reasonable housing application fees, storage, moving costs, brokerage fees and certificate of occupancy related items
- Transportation
- Temporary Housing: Up to 30 days
- Furniture and Appliances: As a necessity for the client moving into/back into sustainable housing

*The Red Cross provides assistance based on documented disaster caused needs. It is important to remember that the Red Cross does not have the scale of resources of government. We are using the donations entrusted to us to the greatest extent possible to meet remaining needs and help ensure that people do not fall through the cracks.*

- <http://www.redcross.org/news/article/ny/new-york/Red-Cross-Support-for-Move-In-Assistance-for-Sandy-Survivors>

## Common Ground

*Our mission is to strengthen individuals, families, and communities by developing and sustaining exceptional supportive and affordable housing as well as programs for homeless and other vulnerable New Yorkers.*

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Common Ground prioritizes individuals who historically were perceived as unreachable and “unhouseable”: those who have lived on the streets for years, who have the most debilitating mental and physical health conditions, and/or who have suffered significant adversity (childhood abuse or neglect, long-term foster care placement, traumatic military combat) that contributed to their homelessness. Despite being the primary consumers of substantial public resources, these special needs groups have been consistently marginalized or ignored by conventional outreach, shelter, and housing systems.

- [www.commonground.org](http://www.commonground.org)

## Community Development Block Grant (CDBG) program

A federal grant distributed to localities to fund neighborhood redevelopment, economic development, and community services. Eligible uses include acquisition, rehabilitation, or demolition of real estate. Any central city of an MSA, local government of over 50,000 people, or urban counties with at least 200,000 people automatically qualifies for formula-based funds from HUD. The formula allocation for CDBG funds is based on poverty levels, population, growth lag, overcrowding in housing, and the age of housing. Once receiving funding, the recipient must ensure that at least 70 percent of all funds are used for people with low or moderate incomes.

New York State Homes and Community Renewal (NYS HCR) oversees the distribution of a state-wide CDBG program (see [New York Rising Recovery](#), p. 68), while the City of New York receives a direct allocation from HUD (see [NYC Build it Back](#), p. 54). About 60% of the City’s allocation is used by HPD for housing services.

For general information on NYC CDBG disaster recovery grants, see [NYC Community Development Block Grant – Disaster Recovery \(CDBG-DR\) Action Plan](#), p. 50.

- <http://www.nyshcr.org/AboutUs/Offices/CommunityRenewal/>

## Convoy of Hope

has established recovery operations in Freeport, NY, and has insulation and drywall available to organizations and individuals who are working with disaster case management. Establishing a presence through warehousing of rebuilding supplies, Convoy of Hope looks to participate with other organizations as they walk along with clients and the process of repairing and rebuilding their homes.

Convoy of Hope is also engaged in debris removal throughout the area.

For more information and questions about Convoy of Hope’s services, please contact Stacy Lamb:

- 417-230-3964 (cell)
- [slamb@convoyofhope.org](mailto:slamb@convoyofhope.org)
- [www.convoyofhope.org](http://www.convoyofhope.org)

## Directory of New York City Affordable Housing Programs

New York City has a long history of government intervention in residential housing markets, resulting in more than 175 affordable housing programs reflecting a wide range of goals and strategies. The Directory of New York City Affordable Housing Programs (Beta) catalogues this remarkable variety for those who develop, work with, study or live in the housing affected by these programs.

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- <http://furmancenter.org/institute/directory/>

## Disaster Housing Assistance Program (DHAP)

- FEMA and the U.S. Department of Housing and Urban Development (HUD) have executed an interagency agreement to assist Hurricane Sandy survivors who are struggling to find housing as they rebuild their lives.
- The Disaster Housing Assistance Program (DHAP) will provide temporary rental payments directly to landlords to help families displaced by the storm.
- Disaster survivors do not need to apply separately for DHAP-Sandy-NY. FEMA will determine eligibility and refer eligible disaster survivors to HUD.
- HUD, working with state and local housing agencies, will administer the program.
- The purpose of implementing DHAP-Sandy-NY is to assist those who have not been able to reach their permanent housing solution within FEMA's standard forms of assistance.
- Since DHAP-Sandy-NY is a form of direct assistance, monthly rental payments provided to landlords are not deducted from the FEMA Individual Assistance \$31,900 maximum grant.
- Eligibility for DHAP is based on the following conditions:
  - ✓ The applicant is not able to transition to sustainable housing through FEMA's standard forms of assistance, or
  - ✓ The applicant has attempted to locate a rental property within a reasonable commuting distance but has been unable to do so because of factors outside their control, and
  - ✓ The applicant provides substantial evidence documenting a permanent housing plan.
- Applicants who are determined to be potentially eligible will be contacted by FEMA. If they are interested in the program and found to be preliminarily eligible, a FEMA representative will meet with them to review the program and its requirements. Eligible applicants will then be referred to HUD for entry into DHAP.
- Once applicants are in DHAP, they will no longer receive rental assistance from FEMA. HUD will begin to provide rental assistance directly to the applicant's landlord. A portion of the rent will be contributed by the applicant directly to the landlord.
- Participants will be required to participate in Disaster Case Management Program (DCMP), p. 50, which links disaster survivors with case managers who help them develop and implement a Disaster Recovery Plan.

## FEMA housing resources

The Federal Emergency Management Agency and our federal partners are working closely with the state to address the housing needs of New Yorkers displaced by Hurricane Sandy. Our priority is to help survivors move out of hotel rooms and into apartments or their safe, repaired homes. FEMA has identified rentals in the area damaged by Hurricane Sandy and is working to match survivors to that available housing. A goal is to place survivors in rentals within their neighborhoods, or as close as possible to those areas. This not only is better for survivors, it helps neighborhood businesses.

# NY Hurricane Sandy Recovery Resources

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Our goal is to maximize the number of people who are able to move back into their own homes; and for them to get home as quickly as possible. There are several programs in place to help ease this housing crunch in a place where there is always a housing crunch.

## Rental Assistance

Applicants with a need for housing because of storm damage to their dwelling may be eligible for a FEMA temporary rental grant. This assistance may be provided while applicants are working to accomplish a permanent housing plan.

Returning to a permanent home is a significant milestone on the road to recovery. FEMA rental assistance may last for up to 18 months from the date of declaration. So it's important for survivors to have a permanent housing plan.

FEMA has a Housing Portal at [asd.fema.gov/inter/hportal/home.htm](http://asd.fema.gov/inter/hportal/home.htm) to help applicants find rental units. In addition to apartments or homes normally available, the portal identifies units provided by our federal partners.

## U.S. Department of Housing and Urban Development

- <http://portal.hud.gov/hudportal/HUD>

The U.S. Department of Housing and Urban Development, led by Secretary Shaun Donovan, is playing an active role in providing temporary housing to storm-displaced families. HUD has identified thousands of available units in HUD-assisted housing and is getting that information to displaced individuals, primarily at Disaster Recovery Centers.

The Department has also increased fair market rental allowances to make it easier for displaced Section 8 voucher recipients to find replacement housing, and is allowing owners of HUD-funded senior developments the flexibility to open up vacant units to storm evacuees.

Secretary Donovan was also instrumental in bringing together New York City and State government officials and real estate trade groups in the aftermath of the storm to find housing for New York displaced families. This has led to a government and private sector partnership that gives displaced families greater options in finding vacant apartments that are affordable and safe.

For more information on New York's disaster recovery, visit [www.fema.gov/SandyNY](http://www.fema.gov/SandyNY), [www.twitter.com/FEMASandy](http://www.twitter.com/FEMASandy), [www.facebook.com/FEMASandy](http://www.facebook.com/FEMASandy) and [www.fema.gov/blog](http://www.fema.gov/blog).

## HASA Housing Services

The Human Resource Administration's HIV & AIDS Service Administration (HASA) provides emergency, transitional, permanent housing assistance, and rental assistance services to individuals and families with AIDS.

- <http://www.nyc.gov/html/hra/html/directory/hasa.services.shtml>

## HomeBase Homeless Prevention Program

HomeBase is Citywide program designed to help families and individuals overcome immediate housing problems that could result in becoming homeless, and to develop a plan for long-term housing stability. Program services are crafted to meet the unique needs of each individual or family and to help meet the demands of maintaining a household.

# NY Hurricane Sandy Recovery Resources

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- [http://www.nyc.gov/html/hra/html/services/hasa\\_services.shtml](http://www.nyc.gov/html/hra/html/services/hasa_services.shtml)

## Neighborhood Housing Services of New York City, Inc. (NHSNYC)

If you need emergency loan assistance, NHSNYC provides **emergency home repair loans**. Please phone 212-519-2500 or contact one of our offices for more information:

### Manhattan

Neighborhood Housing Services of New York City, Inc.: 212-519-2500  
NHSNYC NeighborWorks Homeownership Center: 718-230-7610

### Brooklyn

Neighborhood Housing Services of Bedford-Stuyvesant, Inc.: 718-919-2100  
Neighborhood Housing Services of East Flatbush, Inc.: 718-469-4679

### The Bronx

Neighborhood Housing Services of the North Bronx, Inc.: 718-881-1180  
Neighborhood Housing Services of the South Bronx, Inc.: 718-992-5979

### Queens

Neighborhood Housing Services of the Northern Queens, Inc.: 718-457-1017

### Staten Island

Neighborhood Housing Services of Staten Island, Inc.: 718-442-8080

- <http://housingpartnership.net/network/members/>

## NeighborWorks

Colleagues at the Regional Catastrophic Preparedness Grant Program for NJ/NY/CT/PA recommended a new document created by NeighborWorks to assist survivors from Super Storm Sandy recover their home and communities, "Navigating the Road to Housing Recovery."

- <http://www.nw.org/network/aboutus/documents/HousingRecoveryHurricaneSandy030513000.pdf>

Calendar of upcoming events that may be useful to constituents/clients:

- <http://www.nw.org/network/aboutus/SuperstormSandy.asp>

## NYC Department for the Aging

The NYC Department for the Aging (DFTA) provides a comprehensive online listing of senior housing operating within the five boroughs. The information can be viewed by borough or by entering a zip code for the desired area:

- <https://a069-webapps12.nyc.gov/egovt/housing/index.cfm>.

### *Senior Housing Resource Guide*

In addition to providing information about types of senior housing, this comprehensive Guide is a good resource for people of any age who want to find subsidized housing through lotteries. The *Guide* also lists city, state and federal websites, addresses and phone numbers; describes housing benefits, rights and protections; lists sources of financial/legal

# NY Hurricane Sandy Recovery Resources

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assistance and contact information for non-profits providing housing assistance; and provides information about housing courts in the five boroughs.

- [www.nyc.gov/html/dfta/downloads/pdf/benefits/Housing\\_Guide\\_11.pdf](http://www.nyc.gov/html/dfta/downloads/pdf/benefits/Housing_Guide_11.pdf)

## NYC Department of Consumer Affairs

offers an “Instant License Check” to determine if a specific contractor is licensed.

- [http://www.nyc.gov/html/dca/html/licenses/license\\_check.shtml](http://www.nyc.gov/html/dca/html/licenses/license_check.shtml)

## NYC Department of Homeless Services

Operates emergency housing, shelters, hotels, SOR (Single Occupancy Residence)

- Call 3-1-1
- <http://www.nyc.gov/html/dhs/html/home/home.shtml>

### Department of Homeless Services Intake Centers

If you are in need of immediate emergency housing, you should go to a family or single adult shelter intake center.

#### *Families*

The Path Office is the intake center for families in need of emergency housing. The Path office is open 24 hours a day, seven days a week:

Prevention Assistance and Temporary Housing (Path) Office  
346 Powers Avenue, Bronx, NY 10454

#### *Adult Families with No Children Under 21*

Adult families with no children under 21 should go to the Adult Family Intake Center (AFIC), located in Manhattan. AFIC is open 24 hours a day, seven days a week.

29th Street and 1st Avenue, Manhattan, NY 10016

- [http://newyorkcity.ny.networkofcare.org/mh/services/agency.aspx?pid=DepartmentofHomelessServicesAdultFamilyIntakeCenterAFIC\\_754\\_2\\_0](http://newyorkcity.ny.networkofcare.org/mh/services/agency.aspx?pid=DepartmentofHomelessServicesAdultFamilyIntakeCenterAFIC_754_2_0)

#### *Single Adult Women*

There are three intake centers for single adult women in need of emergency housing:

Brooklyn Women's  
Shelter  
116 Williams Avenue  
Brooklyn, NY 11217

Franklin Shelter  
1122 Franklin Ave.  
Bronx, NY 10456

Jamaica Armory (Women)  
93-05 168th Street  
Jamaica, NY 11434

#### *Single Adult Men*

There is one intake center for single adult men in need of emergency housing:

30th Street Intake  
400-430 East 30th Street (near 1st Avenue)  
New York, NY 10016

# NY Hurricane Sandy Recovery Resources

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## NYC Department of Housing Preservation and Development

While few of us have escaped Hurricane Sandy unscathed, we want to assure you that HPD is up and running and hard at work. Our overriding concern is to ensure the public health and safety of our fellow New Yorkers, to assess the condition of assets under our purview, to continue to carry out housing code inspection services citywide, and to ensure that our construction and demolition sites are secure. Additionally, we have been inspecting conditions at city-owned buildings under HPD's jurisdiction and will continue to do so.

- Storm Recovery Loan Program
- Homeowners who need an insurance/FEMA check endorsed by HPD when "City of New York" is listed as a payee. (updated 12/18/12)
- Listing of Recovery Resources for tenants and owners
- Please take precautions at flood damaged properties. Flood awareness tips from the NYS Division of Homeland Security and Emergency Services
- <http://www.nyc.gov/html/hpd/html/home/hurricane-sandy.shtml>

## NYC Housing Recovery

You can get assistance with locating rental apartments if the hurricane displaced you from your home. The rental apartments are:

- in privately owned and managed rental buildings
- for short or long-term lease
- located in all five boroughs
- market-rate or income restricted
- [www.nyc.gov/html/misc/html/2012/housing-recovery.html](http://www.nyc.gov/html/misc/html/2012/housing-recovery.html)

The terms of the lease and type of housing will depend on your household's specific needs. The supply of this housing is limited, and the majority of housing is located in the Bronx, Brooklyn, and Manhattan. You should register with FEMA before registering for the NYC Housing Recovery program.

- <http://www.nyc.gov/apps/311/allServices.htm?requestType=topService&serviceName=NYC+Housing+Recovery>

## NYC Housing Recovery Portal

As a result of Hurricane Sandy, many New Yorkers across the City are unable to stay in or return to their homes. This has created a demand for immediate, short-term and long-term housing in a real estate market that is very tight and has extremely low vacancy rates. NYC Housing Recovery Portal helps impacted New Yorkers learn about housing options and provides guidance on how to pursue them on their own or with help from the City.

- [www.nyc.gov/html/misc/html/2012/housing-recovery.html](http://www.nyc.gov/html/misc/html/2012/housing-recovery.html)

## New York Mortgage Coalition

To create and protect affordable home ownership in the New York Metro area. Counseling to assist with affordable housing, insurance issues.

- 50 Broad St Suite 1125, New York, NY 10003
- 212-742-0762

# NY Hurricane Sandy Recovery Resources

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- [www.nymc.org](http://www.nymc.org)

## NYS Department of Homes and Community Renewal

The need for safe, decent and affordable housing remains an ongoing challenge for the State of New York. This agency is committed to meeting this worthy challenge in comprehensive and innovative ways. The programs described below reflect our aim of advancing our housing goals for the benefit of our customers, *the people of New York State*.

- <http://www.nyshcr.org/AboutUs/affhsg.htm>

## Partnership for the Homeless

We've placed a special focus on populations for whom homelessness is on the rise or assistance is underrepresented, developing models of practice that address each of their unique needs.

- **Families and Children** – now comprising the largest segment of New York City's homeless population.
- **Older Adults** – one of the fastest growing and most marginalized homeless constituencies in New York City.
- **Chronically Ill** – especially homeless individuals coping with or at-risk of HIV/AIDS who are often disconnected from health care.

305 Seventh Avenue, 13th Floor; New York, New York 10001

- 212-645-3444
- Fax: 212-477-4663
- E-mail: [info@pft.org](mailto:info@pft.org)
- <http://www.partnershipforthehomeless.org>

## Rebuilding and Repairing Resources

Homeowners have a lot to consider when deciding to repair or rebuild a home damaged by Hurricane Sandy. In the aftermath of Hurricane Sandy, the NYC Department of Buildings inspected approximately 80,000 buildings damaged by the storm.

To help individuals whose homes were damaged by the storm, below are a series of links to guides and handouts created by the Department of Buildings, Department of Health and Mental Hygiene, Department of Consumer Affairs, American Institute of Architects and FEMA.

### Codes, Zoning and Permits

- <http://www.nyc.gov/html/recovery/html/resources/codes.shtml>

### ABFE Impacts

- <http://www.nyc.gov/html/recovery/html/resources/abfe.shtml>

### Removing Mold

- <http://www.nyc.gov/html/recovery/html/resources/mold.shtml>

### Finding Licensed Professionals

- <http://www.nyc.gov/html/recovery/html/resources/professionals.shtml>

# NY Hurricane Sandy Recovery Resources

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## Mitigation and Retrofitting

- <http://www.nyc.gov/html/recovery/html/resources/mitigation.shtml>

## Sustainability

- <http://www.nyc.gov/html/recovery/html/resources/sustainability.shtml>

The City urges homeowners who have not begun repairs on their homes to consider registering for the NYC Build it Back program (see p. 54) as they may be eligible for federal funding to assist in the rebuilding process.

## Immigrants and Refugees

### New York Immigration Coalition referral service

The New York Immigration Coalition (NYIC) is an umbrella policy and advocacy organization for more than 200 groups in New York State that work with immigrants and refugees.

137-139 W. 25th Street, 12th floor, New York, NY

- 212-627-2227
- [www.thenyic.org](http://www.thenyic.org)

### New York State Department of Labor

- <http://www.labor.ny.gov/home/>

#### Division of Immigrant Policies and Affairs (DIPA)

75 Varick Street, 7th Floor / New York, NY 10013

- 212-775-3665
- Fax: 212-775-3389
- <http://www.labor.ny.gov/immigrants/index.shtm>

#### Division of Employment and Workforce Solutions (DEWS)

138-60 Barclay Avenue, 2nd Floor / Flushing, NY 11355

- 718-321-6329
- Fax: 718-886-3753
- <http://www.labor.ny.gov/dews-index.shtm>

#### *Mission:*

The mission of the New York State Department of Labor (NYSDOL) is to protect workers, assist the unemployed, and connect job seekers to jobs. We vigorously enforce State labor laws to give businesses that obey the law an even break. We work aggressively to ensure a fair wage for all workers. We protect the safety and health of workers and the public. We help the unemployed via temporary payments (unemployment insurance). We link job seekers with employers and guide workers to training that will keep New York strong in the world economy.

The Division of Immigrant Policies and Affairs (DIPA) helps ensure that workforce development programs are accessible to English Language Learners, that wage-and-hour laws are rigorously enforced for all workers, regardless of immigration status and that immigrant business owners are

# NY Hurricane Sandy Recovery Resources

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aware of educational and practical assistance available to help their businesses thrive. We do this by using a combination of outreach, community involvement, and advocacy to serve and educate the state's diverse, growing immigrant population.

The Division of Employment and Workforce Solutions (DEWS) supports economic growth and barrier-free access to programs and services for adults, dislocated workers, youth, and special populations.

Services provided:

- Employment counseling
- Information and referral
- Interview skills workshops
- Job placement
- Job search techniques
- Job skills training
- Resume preparation assistance

DIPA evaluates and certifies applications for U-visas and refers human trafficking victims for services to OTDA (Office of Temporary and Disability Assistance) and DCJS (Division of Criminal Justice Services).

## **Primary populations:**

All workers in New York State.

## ***Does a client have to be a documented immigrant to receive services?***

No

## ***Languages spoken (other than English):***

Several languages are available on-site (depending upon the particular DOL office) and so is the use of a telephonic interpreting service.

## ***Hours of operation:***

Monday to Friday, 8:30 am to 5:00 pm

## ***Contact:***

DIPA: Call 1 (877) 466-9757 or email [dipa@labor.ny.gov](mailto:dipa@labor.ny.gov)

DEWS: Ms. Kinaja Janardhanan, Flushing and Jamaica Immigrant Workforce Counselor (718) 321-6329

## ***Fees***

Services are free

## **In-Kind Donations**

Within this section is a list of local non-profit organizations taking dealing with donated materials and products for recovery efforts. Donations made to these organizations, both monetary and in-kind, go towards helping fund their ongoing efforts in assisting with the recovery.

# NY Hurricane Sandy Recovery Resources

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Also within this section are some of the resources available to individuals and organizations either looking to donate or receive in-kind donations.

## *Organizations Accepting and Offering Donations*

### **Salvation Army Greater New York Division**

Though the initial emergency-response phase for Hurricane Sandy has been completed, the longer-term community-recovery process continues. The Salvation Army remains committed to moving forward in meeting the ongoing material, emotional, and spiritual needs of individuals and families impacted by Hurricane Sandy.

Product donations made to the Salvation Army go to those in need by either providing a necessity to a client or by helping fund the multiple services the Salvation Army of Greater New York offers.

120 W. 14th Street New York, NY 10011

- 212.337.7200
- [www.use.salvationarmy.org/gnyd](http://www.use.salvationarmy.org/gnyd)
- Information on Donating Goods: [www.satruck.org/donate-goods](http://www.satruck.org/donate-goods)
- Long Term Recovery Information: [bit.ly/14Ogg6M](http://bit.ly/14Ogg6M)

## *Resources for Acquiring or Donating Material Items*

### **National Donations Management Network/NYC AidMatrix**

The National Donations Management Network (NDMN, aka AidMatrix) is a disaster-specific resource designed to make it as easy as possible to donate and accept financial support, product donations or volunteered skills and time. The portal provides an online platform to review and claim in-kind donations as well as post needs. Donations can be posted as general offers or as pledged donations to fill an organization's posted need.

- New York City Portal: [www.nyc.gov/stuffexchange](http://www.nyc.gov/stuffexchange) and select the AidMatrix link.
- New York State Portal: [www.ndmn.us/ny](http://www.ndmn.us/ny)

### **NYC WasteMatch**

NYC WasteMatch is New York City's free online donations portal and materials exchange service, created and funded by the NYC Department of Sanitation. By linking in-kind, private-sector donors with nonprofit recipients, NYC WasteMatch facilitates the exchange of over 700 tons of donated items each year. In addition to providing a source of donated materials for nonprofits in times of recovery, NYC WasteMatch keeps valuable resources out of the waste stream year-round while helping groups fill client-needs and find outlets/recipients for donations and supplies.

- 212.650.5832
- [www.wastematch.org](http://www.wastematch.org)
- Available Items: [www.wastematch.org/exchange](http://www.wastematch.org/exchange)

### **NYC Stuff Exchange**

NYC Stuff Exchange offers a quick and simple way for NYC residents to search for places in their neighborhood and throughout the city where they can donate, sell, buy, rent, or repair antiques, vintage items, artifacts, and other gently used goods. Use the website below to locate organizations

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in your area accepting donations. Plus download the iPhone app. to learn where you donate used items while you are on the go.

- iPhone App: <https://itunes.apple.com/us/app/stuff-ex/id445438603?ls=1&mt=8>
- [www.nyc.gov/stuffexchange](http://www.nyc.gov/stuffexchange)

## ReuseNYC

ReuseNYC is a support network for non-profit organizations handling in-kind donations and reusable goods in New York City. As a membership based organization, ReuseNYC provides free services, including: platforms for partnerships and development training for nonprofits and community donations programs. ReuseNYC also serves as the NYC VOAD donations sub-committee for long term recovery, in collaboration with the Salvation Army Greater New York Division – Emergency Disaster Services Division.

- 212.650.8896
- [www.ReuseNYC.info](http://www.ReuseNYC.info)

## Jobs and Unemployment Assistance

### Community Service Society

The mission of the Community Service Society is to identify problems which create a permanent poverty class in New York City, and to advocate the systemic changes required to eliminate such problems. CSS will focus on enabling, empowering and promoting opportunities for poor families and individuals to develop their full potential, to contribute to society, and to realize social, economic and political opportunities.

105 E 22nd Street, #401, New York, NY 10010

- 212-254-8900
- [www.cssny.org](http://www.cssny.org)

### Disaster Unemployment Assistance (DUA)

- 877-358-5306 in NY State, operates 7:30-11
- 877-358-5306 outside NY State, operates 7:30-11

## Legal, Insurance, and Mediation Services

### Brooklyn Jubilee Legal Clinic

Brooklyn Jubilee now operates our first program open to the general public. Anyone with legal questions may visit us at our trailer parked outside the Coney Island Gospel Assembly at:

2828 Neptune Avenue, Brooklyn

- Hours: Monday, Wednesday, Friday, Saturday 10am-3pm, and Thursday 2-7pm.

You do not need to be a Coney Island resident to meet with an attorney. Only Brooklyn residents with low incomes (80% Area Median Income) are eligible for services.

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- Legal Services NYC has set up a central hotline for any victim of Hurricane Sandy. Phone # (347) 592-2411.

Free Legal Assistance Clinics continue around the city. Check this link to find the nearest walk-in clinic for you – <http://www.mynewyorklegalhelp.com/nydisasterlegalclinics/>

## Disaster Legal Services (DLS)

- 800-699-5636, operates M-F, 9-5. Provide name and number of donated legal services.

## FEMA Flood Map Information

To give homeowners and builders the best current information on flood risk, on June 10, 2013, FEMA released Preliminary Work Maps for New York City. These maps are an interim product in the development of preliminary Flood Insurance Rate Maps (FIRMs) and reflect the results of the ongoing coastal flood hazard study and more precise wave modeling. This information is considered the best available flood hazard data and replaces the Advisory Base Flood Elevation (ABFE) maps that were initially prepared for rebuilding and recovery efforts in the aftermath of Hurricane Sandy.

To facilitate recovery and rebuilding, the City has made accommodations in zoning regulations and upgrades to the Building Code so that new construction can build to these higher standards.

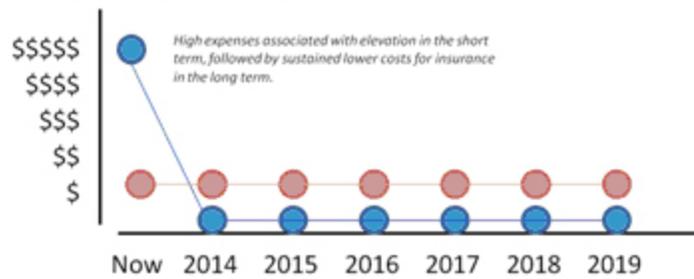
**Substantially Damaged or Substantial Improvements :** Any building classified as substantially damaged or as a substantial improvement must be elevated to fully comply with the flood zone regulations for new buildings in Appendix G of the 2008 NYC Building Code. For residential buildings, this includes elevating the habitable spaces and filling in the basement or cellar.

**Other:** Buildings not classified as substantially damaged or as a substantial improvement are not required to elevate/reconstruct the entire building according to the flood zone regulations for new buildings in Appendix G. However, the Department of Buildings strongly recommends that homeowners comply with these regulations, as well as relocate essential equipment and electrical panels above flood levels wherever possible. It is also important to note that flood insurance premiums are based on flood risk. Property owners can save money by reducing their vulnerability to flooding.

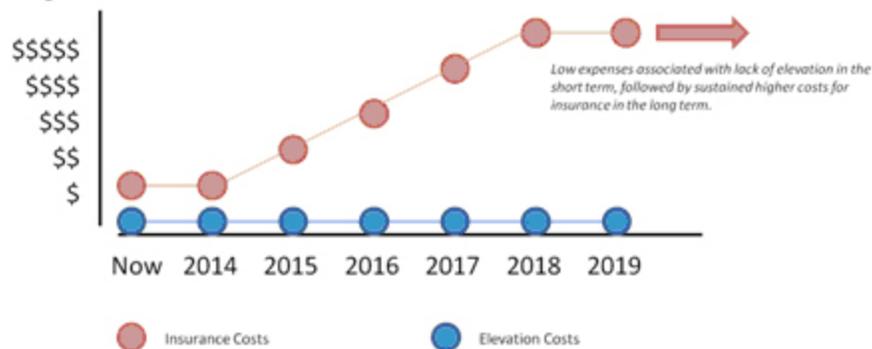
# NY Hurricane Sandy Recovery Resources

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## Long term costs with elevation



## Long term costs without elevation



### **For more information about the Preliminary Work Maps, visit:**

Best Available Flood Hazard Data for New Jersey and New York (FEMA)

- <http://www.region2coastal.com/bestdata>

Hurricane Sandy Resources (FEMA)

- <http://www.region2coastal.com/sandy>

Preliminary Work Map FAQs (FEMA)

- [http://www.region2coastal.com/faqs/work\\_map\\_faq](http://www.region2coastal.com/faqs/work_map_faq)

### **For flood insurance resources, visit:**

Increased Cost of Compliance: How You Can Benefit (FEMA)

- <http://www.fema.gov/library/viewRecord.do?id=3010>

Changes in the Flood Insurance Program: Preliminary Considerations for Rebuilding (in PDF, FEMA)

- <http://www.nj211.org/images/HurricaneSandy/floodinsurancechanges.pdf>

National Flood Insurance Program Summary of Coverage (in PDF, FEMA)

- [http://www.floodsmart.gov/floodsmart/pdfs/NFIP\\_Summary\\_of\\_Coverage.pdf](http://www.floodsmart.gov/floodsmart/pdfs/NFIP_Summary_of_Coverage.pdf)

Why You Need Flood Insurance (FEMA)

- <http://www.fema.gov/library/viewRecord.do?id=1891>

Questions for Your Agent (FEMA)

- [http://www.floodsmart.gov/floodsmart/pages/residential\\_coverage/questions\\_to\\_ask\\_your\\_agent.jsp](http://www.floodsmart.gov/floodsmart/pages/residential_coverage/questions_to_ask_your_agent.jsp)

Appealing Your Flood Insurance Claim (in PDF, FEMA)

- [http://www.floodsmart.gov/toolkits/flood/downloads/AppealingFloodInsuranceClaim\\_FINAL.pdf](http://www.floodsmart.gov/toolkits/flood/downloads/AppealingFloodInsuranceClaim_FINAL.pdf)

# NY Hurricane Sandy Recovery Resources

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Contents Only Coverage (in PDF, FEMA)

- <http://www.floodsmart.gov/toolkits/flood/downloads/Contents%20Only%20Coverage%2011%2019%2010.pdf>

[www.floodsmart.gov](http://www.floodsmart.gov) or call 888-379-9531

## *To determine the flood risk of your property, visit:*

What is my Base Flood Elevation? Address Lookup Tool (FEMA)

- <http://www.region2coastal.com/sandy/table>

Preliminary Work Maps (FEMA)

- <http://fema.maps.arcgis.com/home/webmap/viewer.html?webmap=2f0a884bfb434d76af8c15c26541a545&extent>

## Insurance Resource Center

The New York State Department of Financial Services is available at Cedar Creek Park daily from 8 a.m to 8 p.m. to offer residents advice on how to file an insurance claim for property damage from Hurricane Sandy. Representatives will also be present from several of the nation's largest insurance companies, including: Allstate, Metlife, New York Life, Travelers, USAA and more. For more information about the Cedar Creek Mega Recovery Center:

- [www.nassaucountyny.gov/agencies/OEM/hurricane/MegaRecoveryCenter.html](http://www.nassaucountyny.gov/agencies/OEM/hurricane/MegaRecoveryCenter.html)

## Legal Aid Society

The Legal Aid Society is the nation's oldest and largest provider of legal services to the indigent. Founded in 1876, the Society provides a full range of civil legal services as well as criminal defense work, and juvenile rights representation in Family Court. Our core service is to provide free legal assistance to New Yorkers who live at or below the poverty level and cannot afford to hire a lawyer when confronted with a legal problem.

199 Water Street, 3rd Floor, New York, NY

- Disaster relief hotline 888-663-6880
- <http://www.legal-aid.org/en/home.aspx>

## Legal Services NYC

Legal Services NYC staff and volunteers have provided hundreds of hours of humanitarian and legal help to those who have been hardest hit by this disaster. Our advocates will continue to work in communities around the City to help people access benefits, obtain safe affordable housing and handle other legal issues to help families and our communities recover. Some of the areas in which we can offer assistance are:

- **FEMA Applications:** We help prepare FEMA applications and fight improper denials.
- **Emergency Benefits Applications:** We help prepare Emergency Food Stamps and other emergency benefits applications and fight improper denials.
- **Employment:** We help workers who have lost wages because of storm-related problems to get emergency and disaster-related Unemployment Insurance Benefits and fight improper denials.

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- **Housing:** We prevent wrongful evictions, advise tenants about rent abatements, obtain repairs and help tenants to move/obtain transfers to alternate housing.
- **Foreclosure Prevention:** We work with homeowners to navigate insurance claims and apply for assistance with home repairs. We negotiate with lenders to prevent foreclosures.
- **Economic Recovery:** We help small businesses to locate legal help to address both their immediate and ongoing needs.
- **Other Civil Legal Services:** We help with many other storm-related legal problems.

For additional information and resources on Hurricane Sandy recovery, please visit <http://www.mynewyorklegalhelp.com/hurricanesandynyassistance/>.

Please call our Citywide Sandy Recovery Hotline at (347) 592-2411. The hotline is open from 10am to 3pm, Monday through Friday.

## New York Legal Assistance Group

Founded in 1990, the New York Legal Assistance Group provides high quality, free civil legal services to low-income New Yorkers who cannot afford attorneys. Our comprehensive range of services includes direct representation, case consultation, advocacy, community education, training, financial counseling, and impact litigation. In the wake of Sandy, NYLAG has mobilized a legal aid disaster relief program to help victims of the storm deal in New York City and Long Island with a range of issues.

7 Hanover Square, New York, NY 10004

- Storm Response Legal Hotline: 212-584-3365
- [stormhelp@nylag.org](mailto:stormhelp@nylag.org)
- [www.nylag.org](http://www.nylag.org)

## New York Peace Institute

Are you in conflict with a landlord, insurance adjuster, family member, or neighbor over Sandy related issues? Mediation may be the tool for you. Even the most difficult disputes can be resolved with the help of professional mediators. Mediation is a free, safe and private way to resolve Sandy related conflicts.

Mediators guide the participants through a series of problem solving steps so they can find their own solutions. Mediators do not make decisions, but rather help the parties to share their viewpoints and generate and evaluate options.

Alan Gross, Ph.D, Special Projects Coordinator, [agross@nypeace.org](mailto:agross@nypeace.org)

- 917-359-0444
- [www.nypeace.org](http://www.nypeace.org)

## NYS Department of Financial Services

Help for homeowners, renters, and business owners with insurance-related issues stemming from damage caused by Storm Sandy. NYS Department of Financial Services (DFS) representatives will help residents contact their insurers if they have been unable to do so and answer questions about homeowners', renters', and business owners' insurance coverage.

# NY Hurricane Sandy Recovery Resources

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Residents are encouraged to call the Department's storm hotline (800) 339-1759, which is staffed from 8 a.m. to 8 p.m., Monday through Friday, and from 10 a.m. to 5 p.m., Saturday and Sunday. Insurance information is also available on the Department's website, <http://www.dfs.ny.gov/>.

## United Policyholders

A national non-profit that has been helping disaster survivors navigate insurance issues on the road to recovery since 1991. The organization offers free tips, sample letters, and an "Ask an Expert" forum online at [uphelp.org/Sandy](http://uphelp.org/Sandy). UP's Executive Director is a native New Yorker and former insurance analyst with the New York State Consumer Protection Board. UP does not accept funding from insurance companies.

## Muck-out/emergency mold suppression

### NYC

- Call 3-1-1

### Outside of NYC

- (Long Island and Lower Hudson Valley) Call 2-1-1

## Neighborhood Revitalization NYC (NRNYC) Mold Treatment Program

### *What is the NRNYC Mold Treatment Program?*

A new initiative paid for with private funds from the Mayor's Fund to Advance New York City, the Robin Hood Foundation and the American Red Cross and developed in partnership with the city. The Program will directly help approximately 2,000 households in affected areas deal with mold left behind by water damage from Hurricane Sandy. Neighborhood Revitalization NYC will coordinate mold treatment work. The treatment work will be conducted by environmental consultants, contractors and not-for-profit organizations, staffed by volunteers.

### *How do I apply for the program?*

Eligible homeowners referred by NRNYC's partner network can register by calling 1-855-740-MOLD (6653). This call center will operate Monday – Friday from 9am to 6pm. In addition, 311, New York City's main source of government information and non-emergency services, will have information and can connect homeowners with the hotline.

### *How does a person qualify for the program?*

There are two qualifying factors: the condition of the property (extent of water damage) and household income. Priority will be given to households with income up to 120% of the area median income (AMI); however, households up to 175% may qualify. Special consideration will be made to elderly homeowners under 120% AMI.

INCOME ELIGIBILITY BY % OF AREA MEDIAN INCOME (AMI)  
OF THE NEW YORK CITY REGION

	120%	175%
Family of four	\$99,600	\$145,250
Family of three	\$89,640	\$130,725
Family of two	\$79,680	\$116,200
Individual	\$69,720	\$101,675

# NY Hurricane Sandy Recovery Resources

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## *Is there a cost for the program?*

This program will be free for qualified participants.

## *What is the process once a homeowner applies?*

After a homeowner applies, NRNYC will review the application and notify the homeowner whether they qualify for the program. Homeowners who qualify will be scheduled for an environmental assessment of their property. If the environmental specialist determines that the mold treatment needs meet the criteria of the program, mold treatment will be scheduled. In addition, an environmental specialist will conduct a final assessment of the property.

## *Can residents who are not homeowners get mold treatment assistance?*

Buildings with 1 to 4 units can qualify. The applicant must be the owner of the property to qualify for this program. The homeowner must complete and sign an access agreement to receive services. Renters can call 311 if they are having difficulties getting their landlord to address mold issues in their house or apartment.

## *What other mold treatment resources are available to homeowners?*

Homeowners who want to learn more about mold and how to remove it themselves can register for free mold treatment training and obtain a free mold supply kit. The trainings are supported by the Mayor's Fund to Advance New York City and led by CUNY School of Public Health at Hunter College and the University of Medicine and Dentistry, New Jersey (UMDNJ) School of Public Health, in coordination with the NYC Department of Health and Mental Hygiene (DOHMH). Trainings will take place in Brooklyn, Queens, and Staten Island.

## **Removing mold**

If your home suffered water damage from the hurricane, be aware that mold may now be present. Mold poses several health and safety risks to building occupants and it is important to remove mold. In addition to Mold Removal Trainings provided by the City, please use the following resources to learn more about mold.

To learn about the mold remediation program funded by the Mayor's Fund to Advance New York, Robin Hood, and the Red Cross, visit:

- Neighborhood Revitalization NYC (LISC) – [http://www.lisc.org/nyc/images/programs/asset\\_upload\\_file358\\_17724.pdf](http://www.lisc.org/nyc/images/programs/asset_upload_file358_17724.pdf) .

To learn about mold removal, visit:

- Removing Mold from Your Home (FEMA) – <http://www.fema.gov/removing-mold-your-home>
- A Brief Guide to Mold, Moisture and Your Home (EPA) – <http://www.epa.gov/mold/moldguide.html>

To learn about the health risks of mold, visit:

- **Removing Mold** (DOHMH) – <http://www.nyc.gov/html/doh/em/html/repairs/mold.shtml>
- Protect Yourself from Mold (CDC) – <http://www.bt.cdc.gov/disasters/mold/protect.asp>

To report a mold problem in a residential or commercial building, notify the City by calling 311.

# NY Hurricane Sandy Recovery Resources

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## **Samaritan's Purse**

- (516) 568-3980
- [www.samaritanspurse.org](http://www.samaritanspurse.org)

## **Stephen Siller Tunnel to Towers Foundation**

- 718-987-1931

## **World Cares**

- (212) 563-7570
- [www.worldcares.org/](http://www.worldcares.org/) : Fill out a needs intake form under "Get Involved."

## **Nonprofits, Resources for**

### **Community Resource Exchange**

CRE has compiled resources for nonprofits that have been impacted by the storm. Please continue to visit periodically for updates.

- <http://crenyc.org/hurricanesandynpresources>

### **General nonprofit assistance information**

New York City is committed to supporting a vibrant and strong nonprofit sector capable of responding to the everyday needs of New Yorkers as well as the unanticipated needs that arise daily. The City continues to identify innovative ways to support the sector and we invite you to stay up to date. For more information on New York City nonprofit initiatives, board governance, resources and events, please visit NYC Nonprofit Assistance.

- <http://www.nyc.gov/html/nonprofit/html/home/home.shtml>

### **Lawyers Alliance for New York City**

As part of the support to NYC's nonprofits, a pro-bono legal initiative has been created with 1,400 volunteer attorneys from the Lawyers Alliance for New York City will assist nonprofits in real estate; employment law; government grants and loans; operating disaster relief programs; and insurance coverage. Legal assistance can be accessed by dialing (212) 219-1800 ext. 224. All calls will be responded to within 24 hours.

- <http://www.nyc.gov/cgi-bin/exit.pl?url=http://lawyersalliance.org/>

### **Nonprofit Coordinating Committee of New York**

To help nonprofits affected by the storm, NPCC has set up <http://www.npccny.org/disaster.htm> so nonprofits can let other nonprofits know about resources available. If, for example, you have temporary office space available or meeting space where an organization can gather to plan, equipment to donate, etc., let NPCC know so that we can spread the word. To post resources available, email the information to [dmyers@npccny.org](mailto:dmyers@npccny.org). Include a brief description of the items(s), space, and a contact person's name, email and phone.

# NY Hurricane Sandy Recovery Resources

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## NYC nonprofit assistance

New York City has a large nonprofit sector unmatched by any other city in size and scope of services. The nonprofit sector employs more than half a million New Yorkers, serves as a critical economic engine in many New York City neighborhoods, and provides crucial social services and enriching cultural programming to residents and visitors. The sector also comprises environmental groups and world-class educational and health care organizations that help to shape and sustain the city.

A strong nonprofit sector therefore helps to keep New York City strong.

The City is advancing a variety of initiatives to support the nonprofit sector. These include efforts to reduce costs, improve City contracting procedures, and strengthen nonprofits. This site will provide you with updates on current efforts and allow opportunities to shape reforms. You may also access helpful materials, connect with management consulting providers, and learn and share information about trainings and events.

- <http://www.nyc.gov/html/nonprofit/html/home/home.shtml>

## NYC Nonprofit Recovery Loan/Grant Program

The New York City Nonprofit Recovery Loan and Grant Program is designed to provide critical funds in the coming months to bridge the gap between expenditures needed to support the recovery from Hurricane Sandy and anticipated revenues such as grants, pledges, contract reimbursements, FEMA and insurance payments.

*In all cases priority is given to nonprofit organizations that are located in and/or providing services in the areas most affected by Hurricane Sandy.* Please read the description of each program to see which one fits your organization's circumstances.

The Loan/Grant Program is for organizations that have applied to FEMA, with the expectation that FEMA will, at some point, be making an award. These nonprofits may also be receiving funds from private insurance and/or an SBA Loan. The amount of the loan/grant is determined by tangible property damage. The loan portion will be made against reimbursements expected from private insurance, SBA loans, FEMA and government contracts. Loans will be interest-free.

The Nonprofit Recovery Loan/Grant Program is administered by the Fund for the City of New York. The grant component of the program is supported by the Mayor's Fund to Advance New York City and the loan program is supported by funders including the Ford Foundation, Capital One Bank, and The New York Community Trust.

To apply, visit the NYC Nonprofit Recovery Loan/Grant Program:

- <http://www.nyc.gov/cgi-bin/exit.pl?url=http://www.fcny.org/fcny/NYCRcoveryLoans/>

at the Fund for the City of New York:

- <http://www.nyc.gov/cgi-bin/exit.pl?url=http://www.fcny.org/fcny/>

## Sandy VIP Program

Since Hurricane Sandy, New York Cares has provided thousands of volunteers to help with immediate needs - from food and clothing distribution to mucking out homes. We believe that volunteers can continue to play a critical role in helping non-profit and community organizations meet their missions and help our city recover. As part of our on-going Disaster Response and

# NY Hurricane Sandy Recovery Resources

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Recovery efforts, New York Cares is launching our Sandy Volunteer Impact Partnership (VIP) Program in the model of our tested city-wide VIP Program.

Sandy VIP seeks to improve the capacity of impacted non-profit and government organizations including New York City public schools by utilizing and integrating volunteers. Sandy VIP partners will work with New York Cares for **one year** to create a volunteer engagement plan, including beginning new volunteer programs and engaging local volunteers. **This program is provided at no cost to the Community Partner.**

As part of this program, New York Cares will:

- Assign a dedicated Program Manager to provide ongoing programmatic support as well as volunteers for one-time events;
- Meet monthly with Sandy VIP program leads at Community Partners;
- Recruit local volunteers;
- Perform a comprehensive assessment to identify the needs that volunteers might meet;
- Help design and implement a vision for a community space including revitalization and/or light construction (supply costs included);
- Help design and implement on-going programs for volunteers to work with or alongside community residents, clients, students, and others for the long-term benefit of the affected region (supply costs included);
- Provide training on volunteer management, program design and evaluation; and,
- Convene quarterly meetings of partner staff members to share best practices, solicit feedback, and provide collegial support to agency staff.

We are looking for 12 to 15 organizations to participate. Applications will be accepted on a rolling basis with preference given to early applicants.

If you'd like additional information or have questions about the Sandy VIP Program, please contact Colleen Smallfield, Director, Service Events:

- 212-402-1129
- [colleen.smallfield@newyorkcares.org](mailto:colleen.smallfield@newyorkcares.org).
- [www.NewYorkCares.org](http://www.NewYorkCares.org)

## Staten Island Foundation

The Staten Island Foundation has been awarded a \$1 million grant from The American Red Cross to support long-term recovery services for people affected by Superstorm Sandy. The funds will be used to provide financial support to community-based organizations involved in disaster recovery on Staten Island in the borough's hardest-hit areas.

- [www.thestatenislandfoundation.org](http://www.thestatenislandfoundation.org).

# NY Hurricane Sandy Recovery Resources

## Recovery Programs

### Community Development Block Grants (CDBG)

The federal government uses a program called Community Development Block Grants (CDBG) to provide communities with resources that address a wide range of needs. These funds are flexible and help cities, counties and states recover from disasters – particularly in low income communities. Some of the federal aid for areas affected by Hurricane Sandy will come through this program in the form of Community Development Block Grant- Disaster Recovery funding. There will be several rounds of CDBG-DR funding. NYC's initial award is for \$1.77 billion. The chart below summarizes how the City plans to use this money.

Program Name	CDBG-DR Allocations (\$ in millions)
<b>Housing Programs</b>	<b>\$648</b>
NYC Houses Rehabilitation and Reconstruction	\$306
Rental Assistance	\$9
Multi-Family Building Rehabilitation	\$225
Public Housing Rehabilitation and Resilience	\$108
<b>Business Programs</b>	<b>\$293</b>
Business Loan and Grant Program	\$72
Business Resiliency Investment Program	\$90
Neighborhood Game Changer Investment Competition	\$90
Infrastructure and Building Resiliency Technologies Competitions	\$41
<b>Infrastructure and Other City Services</b>	<b>\$360</b>
Public Services	\$322
Emergency Demolition	\$3
Debris Removal/Clearance	\$21
Code Enforcement	\$1
Rehabilitation/Reconstruction of Public Facilities	\$13
<b>Resilience</b>	<b>\$294</b>
Resiliency Investments*	\$294
<b>Citywide Administration and Planning</b>	<b>\$177</b>
Planning**	\$90
Administration**	\$88
<b>TOTAL</b>	<b>\$1,772</b>

# NY Hurricane Sandy Recovery Resources

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\* *The activities for Resiliency Investments will be identified in a future Partial Action Plan.*

\*\* *These initial allocations are based on the best data currently available and reflect projections of need to support the programs. It can be anticipated there will be future adjustments based on actual experience once programs are implemented; however, neither planning nor administrative expenses will surpass their statutory caps.*

The Community Development Block Grant Disaster Recovery funds are administered by the U.S. Department of Housing and Urban Development (HUD). To learn more about the CDBG Disaster Recovery program and other Community Development programs, visit HUD's website at [www.hud.gov](http://www.hud.gov).

## **NYC Community Development Block Grant - Disaster Recovery (CDBG-DR) Action Plan**

New Yorkers living and working in communities affected by Hurricane Sandy continue to face many challenges as they rebuild their homes, restore their businesses and get their lives back to normal.

On January 29, 2013, President Obama signed into law the "Disaster Relief Appropriations Act, 2013" (Public Law 113-2) which provides \$16 billion in Community Development Block Grant Disaster Recovery (CDBG-DR) funds to repair and restore areas affected by Hurricane Sandy.

The City's first round of CDBG-DR funds is \$1.77 billion. On May 10, 2013, the U.S. Department of Housing and Urban Development approved the City's partial Action Plan ("Action Plan A" – <http://www.nyc.gov/html/cdbg/html/plan/read.shtml> ). The plan details how we will use this funding to help New Yorkers rebuild their homes, businesses and communities. We spoke with elected officials, community members, and home and business owners to create a plan that will best serve those recovering from Hurricane Sandy.

- <http://www.nyc.gov/html/cdbg/html/about/about.shtml>

### **CDBG-DR Action Plan Amendment 1**

The City has released its first amendment to the Community Development Block Grant - Disaster Recovery (CDBG-DR) Action Plan. This plan details how the City will spend the initial round of \$1.77 billion in Federal disaster aid through the U.S. Department of Housing and Urban Development to help with recovery from Hurricane Sandy. The proposed CDBG-DR Action Amendment 1 is available here:

<http://www.nyc.gov/html/cdbg/html/plan/read.shtml>.

## **NYC CDBG-DR Open Procurements**

### ***Procurement Policies***

NYC Procurement Policy

<http://www.nyc.gov/html/mocs/ppb/html/rules/rules.shtml>

About NYC Procurement: NYC Mayor's Office of Contract Services

<http://www.nyc.gov/html/mocs/html/home/home.shtml>

# NY Hurricane Sandy Recovery Resources

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NYC Economic Development Corporation Procurement Policy  
[NYCEDC Procurement Manual](#)

## **Open Procurements**

NYC Human Resources Administration (HRA)  
<http://www.nyc.gov/html/hra/html/business/business.shtml>

NYC Economic Development Corporation (EDC)  
<http://www.nycedc.com/opportunities/real-estate-development-procurement>

NYC Department of Environmental Protection (DEP)  
<http://www.nyc.gov/html/dep/html/businesses/doingbiz.shtml>

NYC Department of Housing Preservation & Development (HPD)  
<http://www.nyc.gov/html/hpd/html/vendors/vendors.shtml>

NYC Department of Parks & Recreation (DPR)  
<https://www.nycgovparks.org/opportunities/business>

## **Disaster Case Management Program (DCMP)**

An organized, effective long-term recovery process is needed when survivors' personal resources, insurance, and government grants and loans are insufficient to meet their recovery needs. Potential clients should be referred to Disaster Case Management if they have disaster-caused needs not met by the referring organization's program(s).

**Sandy DCM Referral Line: 855-258-0483**

## **Background**

New York State, with funding from the FEMA, is providing disaster case management (DCM) services for New Yorkers with unmet needs arising from Hurricane Sandy. Catholic Charities Community Services, Archdiocese of New York is managing the DCM program, as it did following Hurricanes Irene and Lee.

*The DCM program is designed to provide a locally based disaster case manager for New Yorkers with unmet needs related to Hurricane Sandy.* By funding a coordinated network of community-based agencies, New York State hopes to provide easy access to support for residents seeking help and to avoid duplication of services.

Catholic Charities is subcontracting with locally based not-for-profits to provide direct services through October 2014 in the following counties: Bronx, Kings, Nassau, New York, Orange, Putnam, Queens, Richmond, Rockland, Suffolk, Sullivan, Ulster, and Westchester.

## **Eligibility**

In order to be eligible for the DCM program, a person must have an unmet need that arose from or was exacerbated by Hurricane Sandy. Those who are ineligible for FEMA or other assistance programs are still eligible for the DCM program as long as they have a verifiable unmet need related to the storm.

# NY Hurricane Sandy Recovery Resources

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## Program Model

- Offering *information and referral* services to clients that do not need, want, or qualify for DCM services;
- Accepting client inquiries *by phone, in person by appointment or on a walk-in* basis;
- Preparing a *comprehensive assessment* of client needs;
- Developing an outcomes-based *individualized disaster recovery plan*;
- Providing *crisis intervention* services where appropriate;
- Advocating to resolve unmet needs and to *access available benefits and services*;
- *Maintaining ongoing contact with clients*;
- Initiating or participating in *case conferencing* where needed with other service providers;
- *Closing cases* as appropriate, and referring clients with unmet needs to long term recovery committees in their communities;

## Accessing Services

Through **211/311**, the Catholic Charities SANDY Helpline (**855-258-0483**), or directly through DCM agencies (see list, below).

**Whether you have applied for FEMA or not** – even if you were not eligible or were denied assistance – there may be local resources available for you. A trained, compassionate case manager can work one-on-one with you to:

- Answer your questions about recovery
- Develop a plan to address your needs
- Connect you with appropriate community resources
- Determine what financial assistance may be available to you
- Advocate on your behalf with service and benefit providers

## Find Local Agencies for Help:

Agency	phone #
<b>Bronx</b>	
BronxWorks	718-508-3194
<b>Brooklyn</b>	
Arab-American Family Support Center	718-643-8000
Brooklyn Center for Independence of the Disabled	718-998-3000
Brooklyn Community Services	718-310-5620
Catholic Charities Brooklyn and Queens	718-722-6223
Council of Peoples in Organization (COPO)	718-434-3266
Good Shepherd Services	718-522-6910/6911
Greater Chinatown Community Association	212-374-1311
Lutheran Social Services of New York	718-942-4196
Metropolitan Council on Jewish Poverty	917-281-6721

# NY Hurricane Sandy Recovery Resources

Agency	phone #
Shorefront YM-YWHA of Brighton- Manhattan Beach	347-689-1880/1817
<b>Manhattan</b>	
Catholic Charities Community Services, Archdiocese of New York	855-258-0483
Center for Independence of the Disabled, New York (CIDNY)	646-442-4186
Greater Chinatown Community Association	212-374-1311
<b>Queens</b>	
Arab-American Family Support Center	718-643-8000
Catholic Charities Brooklyn and Queens	718-722-6223
Center for Independence of the Disabled, New York (CIDNY)	646-442-1520
Greater Chinatown Community Association	212-374-1311
Metropolitan Council on Jewish Poverty	917-281-6721
SCO Family of Services	516-493-6457/5284
<b>Staten Island</b>	
Center for Independence of the Disabled, New York (CIDNY)	646-442-4186
Catholic Charities Community Services, Archdiocese of New York	718-447-6330, ext. 121
El Centro del Inmigrante	718-420-6466
Lutheran Social Services of New York	718-942-4196
JCC of Staten Island	718-475-5213
<b>Long Island</b>	
Catholic Charities Diocese of Rockville Centre	631-608-8883/8882
Family Service League	631-647-3146
FEGS Health and Human Services	516-496-7550, press 6
Lutheran Social Services of New York	516-483-3240 ext. 3030
<b>Hudson Valley</b>	
Catholic Charities Community Services, Archdiocese of New York	845-344-4868

The New York State Disaster Case Management Program is operated by Catholic Charities of the Archdiocese of New York under the auspices of the New York State Division of Homeland Security and Emergency Services, Office of Emergency Management and funded by the Federal Emergency Management Agency (FEMA).

***Catholic Charities DCM Program Administration:***

- Mary Ellen Ros, Director of Hudson Valley/Disaster Case Management Services, [MaryEllen.Ros@archny.org](mailto:MaryEllen.Ros@archny.org)
- Helene Lauffer, Program Director, [helene.lauffer@archny.org](mailto:helene.lauffer@archny.org), 646-794-2402

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- Julianne Pannelli, Program Manager/Training Coordinator, [julianne.pannelli@archny.org](mailto:julianne.pannelli@archny.org), 646-794-2486
- Alfred Peck, Program Manager, [alfred.peck@archny.org](mailto:alfred.peck@archny.org), 646-794-2086
- Jacqueline Victoria-Kline, Program Manager, [jacqueline.victoria-kline@archny.org](mailto:jacqueline.victoria-kline@archny.org), 646-794-3702
- John Lent, CAN/Database Manager, [john.lent@archny.org](mailto:john.lent@archny.org), (845) 452-1400, Press 1 for English, then x4213
- Jared Schultz, CAN/Database Manager, [jared.schultz@archny.org](mailto:jared.schultz@archny.org), 646-794-3750

## New York Rising Recovery

See [Additional Resources for Long Island \(Nassau and Suffolk Counties\)](#), p. 63.

## NYC Build it Back

is the City program to assist homeowners, landlords and tenants in the five boroughs whose primary homes were damaged by Hurricane Sandy. Funded by the Federal Community Development Block Grant – Disaster Recovery (<http://www.nyc.gov/html/cdbg/html/home/home.shtml>) (CDBG-DR) Bill passed by Congress, the goal of NYC Build it Back is to help affected residents return to safe, sustainable housing by addressing unmet housing recovery needs. **Registration deadline is September 30, 2013.**

### To Get Started

Register online:

- <https://www.nyc.gov/apps/311universalintake/form.htm?serviceName=CHALL+Build+it+Back>

or call 311 and ask for NYC Build it Back. Once you register, begin to gather necessary documents from this list

- [http://www.nyc.gov/html/recovery/downloads/pdf/prepare\\_your\\_documents.pdf](http://www.nyc.gov/html/recovery/downloads/pdf/prepare_your_documents.pdf)

The City will schedule an in-person appointment between the applicant and a Housing Recovery Specialist. The Housing Recovery Specialist will act as the applicant's primary point of contact through the application submission process until the applicant either selects an assistance option or is deemed ineligible. Applicants will be contacted based upon order of priority.

### Options available through the NYC Build it Back program

NYC Build it Back provides several pathways to help you return to permanent, sustainable housing: Repair, Rebuild, Reimbursement and Acquisition. These are the options your Housing Recovery Specialist will discuss with you if you are eligible for funding:

- **Repair:** If your home needs repairs, NYC Build it Back will assign a contractor to you to complete the work, or you can use your own contractor to do the work, following program guidelines and cost restrictions. NYC Build it Back will make payments directly to the contractor.
- **Rebuild:** If you need to rebuild your home, you may choose from several customizable model homes designed specifically for your community. You may also choose your own contractor to build one for you, following program guidelines and within cost restrictions. NYC Build it Back will make payments directly to the contractor.

# NY Hurricane Sandy Recovery Resources

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- **Reimbursement:** If you have already spent your own funds to make repairs to your home, you may be eligible for reimbursement. Please maintain all receipts for work done and items purchased.
- **Acquisition/Buyout:** You may also have the option of voluntarily selling your home to the government. New York City and New York State have been working together to determine where it makes sense to purchase properties return to undeveloped, open space (NY State Buyout Program), and where it makes sense to purchase properties which can be redeveloped to more resilient standards. Your Housing Recovery Specialist will explain those options.

## Eligibility requirements for NYC Build it Back

### *Personal eligibility requirements include:*

- Homeowners and landlords must have owned the damaged property at the time of the storm and maintained ownership in order to be eligible for assistance.
- All residential buildings which act as a primary residence (whether owner-occupied, or renter-occupied year-round) may be eligible. Owners of single or multi-family buildings (over four units), rentals, cooperatives or condominiums in the five boroughs damaged by Sandy can qualify for NYC Build It Back grants or loans
- Per federal regulations, second homes are not eligible for assistance.
- US citizenship or documented qualified alien status

### *Property eligibility requirements include:*

- Homes must be located within NYC
- Homes must have suffered damage as a result of Sandy

## Build It Back required documents

Please gather the following materials as soon as possible. Doing so before your first meeting with your Housing Recovery Specialist may speed up your application process.

### *Identity:*

- For the Applicant and co-Applicant:
- Government issued photo ID for both the Applicant and Co-Applicant (Driver's license, Passport, Permanent Resident card , Military ID)

### *Income:*

- Income for each member of the household 18 or older:
- 1040 form or all W2s and 1099s Paystubs /or proof of repeated bank deposits from employer

### *Primary Residence:*

In addition to a government-issued ID showing the address of the damaged building (your primary residence), provide one of the following, showing the same address:

- Copy of 2012 federal tax return
- Document displaying receipt of government benefits (e.g. social security). Must be dated between September 2012 and May 2013.

# NY Hurricane Sandy Recovery Resources

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- Vehicle registration certificate.
- Utility bill displaying 12 months of usage at your primary residence.

## *Documentation of private insurance claim or settlement (if applicable)*

If you've either made a private insurance claim or received a settlement for the Sandy-damaged structure, you will be asked to provide all of the following:

- Amount claimed/received for structure
- Insurance company name
- Agent's name and phone number
- Policy date
- Policy number
- Claim number
- Receipts showing expenditure on repairs to damage caused by Sandy

You may have already received funds intended for Sandy-related rehabilitation and repair. These may have come from FEMA, SBA, the National Flood Insurance Program, New York State Assistance or philanthropic groups. If so, please provide receipts and other documentation demonstrating that these funds were spent appropriately, according to your funding source.

## **Information for Landlords of Multi-family Dwellings**

NYC Build it Back has a Multi-family Program designed to assist owners of properties with five or more apartments within all five boroughs affected by Hurricane Sandy. Rental properties, condominiums, and cooperative buildings are all potentially eligible. Financial assistance will be provided as a forgivable loan to cover unmet need for rehabilitation of buildings that sustained damage as a result of Sandy. In addition, the City intends to strengthen the housing infrastructure by identifying opportunities to increase resiliency against future events.

The Program's objectives include:

- Assist properties affected by Sandy by funding the unmet need for the rehabilitation of eligible multi-family buildings. Work funded may include repairing damage to common spaces, mechanical systems, and individual apartments. "Unmet need" is the difference between the total cost of the repairs, less any amount paid to the property owner from any other sources, including insurance.
- Help multi-family buildings affected by Sandy by improving the resilience of their properties while restoring their buildings.
- Prioritize assistance to NYC's most vulnerable populations, including residents with low to moderate income, and properties which suffered the most severe damage.

Owners and property managers of multifamily properties and representatives of cooperative and condominium properties are encouraged to register with the NYC Build it Back program. City representatives will guide owners through the process including determining the building's eligibility, developing a scope of work to be funded under the program and overseeing construction.

# NY Hurricane Sandy Recovery Resources

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## NYC temporary rental subsidy program

The City, through the Department of Housing Preservation and Development, will be administering a temporary rental subsidy program to serve a very limited number of Sandy-displaced households earning less than 50% of the area median income, who have not already been offered placements through public housing or Section 8. Under this temporary disaster assistance program, households are required to pay 30% of their income toward rent. Registration for rental assistance is through the 311 NYC Build it Back intake process. Funding is limited and households currently residing in the city's hotel system will be prioritized.

## Resources for Renters

Resources for renters affected by Sandy vary by household income. In order to determine which programs may be helpful for you, please use the chart below to determine whether your household income is below 50% of Area Median Income (AMI), between 50%-80%, or greater than 80% of AMI.

Family Size	50% of AMI Threshold for Rental Subsidy	80% of AMI Threshold for Housing Referral
1	\$30,100	\$48,100
2	\$34,400	\$55,000
3	\$38,700	\$61,850
4	\$42,950	\$68,700
5	\$46,400	\$74,200
6	\$49,850	\$79,700
7	\$53,300	\$85,200
8	\$56,700	\$90,700

## Information for renters at or below 50% of AMI

If you are a renter displaced by Hurricane Sandy, and your household income is less than 50% of the Area Median Income (AMI), you may be eligible for a temporary rental subsidy for up to 2 years by registering with the NYC Build it Back program. The program is called Temporary Disaster Assistance Program, or TDAP.

Households are required to pay 30% of their income toward rent. Funding is extremely limited, and households currently residing in the city's hotel system will be prioritized. Initial income eligibility will be determined through the central Build it Back 311 intake process. Income and other eligibility factors will be further reviewed and confirmed through the TDAP program at the Department of Housing Preservation and Development.

Documentation requirements for rental assistance include, but are not limited to:

- Proof of damage and displacement as a result of Hurricane Sandy
- Confirmation that you have not already been offered placements through public housing or Section 8,
- Proof of income
- Proof of pre-storm address
- Documentation of vital records (date of birth, identity, social security)

# NY Hurricane Sandy Recovery Resources

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## Information for renters between 50-80% AMI

If you were a NYC resident during Hurricane Sandy and are a renter displaced by the hurricane with an income between 50%-80% of AMI, the New York City Housing and Preservation and Development office (HPD) may be able to help you find an affordable apartment. Eligible households identified through the Build It Back 311 intake process will work with a housing placement coordinator who will assist with apartment referrals.

## Information for renters greater than 80% AMI

Urban Edge: The City has worked with the independent real estate website, Urban Edge, to provide short term listings for displaced Sandy renters. You may also search their database of long term options, which includes landlords who have expressed a desire to work with displaced Sandy renters.

- [www.urbanedgeny.com/sandy](http://www.urbanedgeny.com/sandy).

## Information for renters of all incomes

**Relocation Assistance:** If you live in a property damaged by Sandy and if your building owner is a participant in the Build it Back Program which requires you to move during construction funded by the program, you will be contacted regarding your right to relocation benefits during your landlord's intake process for the Build it Back program. Benefits include advisory services (including the offer of a comparable unit), payments equal to any increase of rent you must pay for a comparable unit during the construction process (up to 42 months), and moving expenses.

**Catholic Charities:** Catholic Charities is operating a Disaster Case Management Program (see p. 50) for help with a variety of disaster-related needs. For more information, please call Catholic Charities' Sandy Referral Line at 855-258-0483 or visit

- <http://www.catholiccharitiesny.org/get-help/disaster-relief-resources>

**Housing Lotteries:** HPD hosts lotteries for affordable housing developments, both rental and ownership, across the city. Different buildings have different income requirements, and you must qualify under the project-specific requirements. For a list of current lotteries, please see:

- <http://www.nyc.gov/html/hpd/html/apartment/lotteries.shtml>
- <http://www.nyc.gov/housingconnect>

.All applications must be requested directly from the developer/agent as noted in each advertisement.

## The Salvation Army of Greater New York Hurricane Sandy Recovery Program

As of May 1, 2013, the Salvation Army transitioned into Long Term Recovery, and will be providing disaster case management to select households on Long Island and Staten Island. Emergency assistance will no longer be available to households outside of the Disaster Case Management Program. Financial assistance can be requested through the case management process and presented to the Unmet Needs Round Tables, where The Salvation Army is an independent funder.

The Salvation Army retains a partnership with the Southern Baptist Disaster Response (SBDR) repair projects in Nassau County and on Staten Island, and with the American Red Cross for Transitional Shelter Assistance (TSA) and Special Needs clients. The Salvation Army participates in all community based recovery committees as well as in NYC VOAD and Long Island VOAD.

# NY Hurricane Sandy Recovery Resources

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- Long Island Recovery Office: (516) 478-4166
- New York City Recovery Office: (212) 337-7325

## Social Services Block Grants (SSBG)

Available for:

- Social, health, and mental health services/costs resulting from Superstorm Sandy
- Repair, renovation and rebuilding of health care facilities, mental hygiene facilities, child care facilities, and other social services facilities

Applications were due NLT Friday, August 30, 2013, by 3 pm. For more information on this program, see version 6.1 of this document.

## Small businesses

### NYC business relief

The City of New York has implemented a series of initiatives to help businesses recover from the devastating effects of Hurricane Sandy, including the NYC Hurricane Sandy Loan & Grant Program, NYC Restoration Business Acceleration Team (RBAT), and more.

### Business loan and grant program

The City of New York and the U.S. Department of Housing and Urban Development are providing small businesses in New York City with disaster recovery loans and grants as part of the \$293 million allocated for business recovery through the Community Development Block Grant Disaster Recovery Program. For more information and to find out what you need to apply, visit the NYC Business Solutions (<http://www.nyc.gov/html/sbs/nycbiz/html/home/home.shtml>) website. NYC Business Solutions Account Managers are on hand to answer any questions. You can contact an account manager online (<http://www.nyc.gov/html/sbs/nycbiz/html/contact/contact.shtml>), or by visiting your local NYC Business Solutions Center (<http://www.nyc.gov/html/sbs/nycbiz/html/contact/locations.shtml>).

### Coordinating permitting and inspections to open up your business

The City of New York has established the NYC Restoration Business Acceleration Team (RBAT) to assist businesses affected by Hurricane Sandy by coordinating the services, permitting and inspections needed to reopen as soon as possible. RBAT builds upon the expertise of the New Business Acceleration Team (NBAT) which has helped more than 1,400 businesses employing more than 16,000 people open more quickly—in many instances cutting in half the time required to open their doors. To date, RBAT has directly assisted 126 businesses. RBAT client managers serve as a single point-of-contact for impacted businesses, providing necessary information, coordinating scheduling with safety and regulatory agencies, and troubleshooting problems. For further information, visit the RBAT homepage at <http://www.nyc.gov/html/nbat/html/rbat/rbat.shtml>.

### Fee relief for business recovery

To help New York City businesses impacted by Hurricane Sandy, a new local law waives various City fees required for rebuilding, recovery and operation of businesses. A business may apply for a fee waiver by October 31, 2013, and may have fees waived until December 31, 2013.

# NY Hurricane Sandy Recovery Resources

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- [http://www.nyc.gov/html/nbat/html/rbat/fee\\_relief.shtml](http://www.nyc.gov/html/nbat/html/rbat/fee_relief.shtml)

## More resources

For more information on help offered to businesses effected by Hurricane Sandy:

- <http://www.nyc.gov/html/sbs/nycbiz/html/home/Hurricane%20Sandy%20Recovery%20Services.shtml>

## Empire State Development Agency

- 855-697-7263
- [www.empire.state.ny.us/sandyassistance.asp](http://www.empire.state.ny.us/sandyassistance.asp)

## Hurricane Sandy business recovery information for NYC

The NYC Department of Small Business Services (SBS) and the NYC Economic Development Corporation (NYCEDC), is coordinating a set of services to assist small businesses in recovering from Hurricane Sandy. For more information, please call 311 and ask for NYC Business Solutions.

- [www.nyc.gov/html/sbs/nycbiz/html/home/home.shtml](http://www.nyc.gov/html/sbs/nycbiz/html/home/home.shtml)

### *Hurricane Sandy Business Recovery Information Booklet*

The City of New York is coordinating various programs and services to help businesses impacted by Hurricane Sandy. These programs include emergency loans, matching grants and a fee waiver program. Additional resources include assistance with permits and inspections as well as employee assistance programs. The booklet below provides information on all of these resources and more. Please share with anyone in the business community impacted by Hurricane Sandy.

- [http://www.nyc.gov/html/sbs/nycbiz/downloads/pdf/home/HurricaneSandy\\_BusinessRecoveryInfo.pdf](http://www.nyc.gov/html/sbs/nycbiz/downloads/pdf/home/HurricaneSandy_BusinessRecoveryInfo.pdf)

## NYC Mayor's Office

New business Recovery Zone and other initiatives to help small businesses impacted by Hurricane Sandy. Contact Marc LaVorgna or Julie Wood at 212-788-2958 or Patrick Mancie (NYC Department of Environmental Protection – NYCDEPC) 212-312-3523, or

- [www.nycedc.com](http://www.nycedc.com) – NYC Economic Development Corp. (NYCEDC)

## NYC Restoration Business Acceleration Team (RBAT)

The City of New York has established the NYC Restoration Business Acceleration Team (RBAT) to assist businesses affected by Superstorm Sandy by coordinating the services, permitting and inspections needed to reopen as soon as possible. RBAT builds upon the expertise of the New Business Acceleration Team (NBAT) which has helped more than 1,000 businesses employing more than 10,000 people open more quickly—in many instances cutting in half the time required to open their doors. To date, RBAT has directly assisted 40 businesses. RBAT client managers serve as a single point-of-contact for impacted businesses, providing necessary information, coordinating scheduling with safety and regulatory agencies, and troubleshooting problems.

- <http://www.nyc.gov/html/nbat/html/rbat/rbat.shtml>

# NY Hurricane Sandy Recovery Resources

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## NYC Small Business Services

Businesses in NYC should apply to the NYS Small Business Development Center (NYBDC) through the NYC Department of Small Business Services Business Solution Centers. For more information, please visit:

- [www.nyc.gov/sbs](http://www.nyc.gov/sbs)
- or call 3-1-1 and ask for “NYC Business Emergency Loan.”

Businesses outside of NYC should apply to the NYBDC through their local NYS Small Business Development Center. To find your local Small Business Development Center, visit:

- [www.nyssbdc.org/locations/locations.html](http://www.nyssbdc.org/locations/locations.html)
- 518-443-5398

## New York State Small Business Emergency Loan Fund

Businesses can apply for loans up to \$25,000.

- 855-NYS-SANDY
- [www.esd.ny.gov](http://www.esd.ny.gov)

## Small Business Administration (SBA) loans

SBA is the federal government’s primary source of funding for the long-term rebuilding of disaster-damaged private property. SBA helps homeowners, renters, businesses of all sizes, and private non-profit organizations fund repairs or rebuilding efforts, and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover uninsured and uncompensated losses and do not duplicate benefits of other agencies or organizations. For information about SBA programs, applicants may call 800-659-2955 (TTY 800-877-8339).

## Transportation

### Rockaway / Brooklyn Army Terminal / Manhattan Schedule

Seastreak operates a temporary ferry service between the Rockaways, the Brooklyn Army Terminal, and Manhattan.

- [www.seastreakusa.com/viewpage.aspx?page=Brooklyn](http://www.seastreakusa.com/viewpage.aspx?page=Brooklyn)

Free parking is available for residents of the Rockaways taking the new ferry service to Manhattan. The parking lot is across Beach Channel Drive from the new Rockaway ferry landing.

Free parking is available on the ferry pier at Brooklyn Army Terminal, located at 58th Street and 1st Avenue.

## Volunteering

### American Red Cross

The American Red Cross in Greater New York prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors. The American Red Cross is always there in times of need, aspiring to turn compassion into action so that all people affected by disasters across the country and around the world receive care, shelter and hope.

# NY Hurricane Sandy Recovery Resources

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520 West 49th Street, New York, NY, 10019

- [www.nyredcross.org](http://www.nyredcross.org)

## New York Cares

New York Cares meets pressing community needs by mobilizing caring New Yorkers in volunteer service.

65 Broadway, 19th Floor, New York, NY 10006

- General line: 212-228-5000
- Project sign-up hotline: 212-402-1101
- [www.newyorkcares.org](http://www.newyorkcares.org)

## Occupy Sandy

Occupy Sandy is a coordinated relief effort to distribute resources and volunteers to help neighborhoods and people affected by Hurricane Sandy.

- [interoccupy.net/occupysandy/volunteer/](http://interoccupy.net/occupysandy/volunteer/)
- [occupysandy@interoccupy.net](mailto:occupysandy@interoccupy.net)

## Stephen Siller Tunnel to Towers Foundation Headquarters

Volunteers can begin showing up at 8:30am. Those wishing to help victims gut and clean out homes, as well as other various needs, are welcome. 8:30am-5:00pm daily (until further notice for hurricane relief efforts). Contact:

Anthony Navarino,- Hurricane Sandy Relief Coordinator  
2361 Hylan Boulevard, Staten Island, NY 10306

- Office: 718-987-1931
- Fax: 718-987-3909
- Cell: 917-607-7408

## Stephen Siller Tunnel to Towers Hurricane Relief Center

9am - 3pm daily. Open for hurricane victims from Zone A; must show Identification or FEMA registration. Volunteers for Center can show up starting at 8:30am. Stock shelves, obtain goods from stock for walk-ins, make deliveries to victims' homes as needed, unload trucks.

2271 Hylan Boulevard, Staten Island, NY 10306

## World Cares Center (WCC)

World Cares Center fosters safe and effective disaster preparedness, response and resiliency within communities. World Cares Center (WCC) collaborates with community groups, municipalities, and relief agencies to more effectively integrate and utilize community volunteers, to prepare citizens to safely participate in their communities' emergency response, and to foster recovery and resilience in those communities affected by disaster. World Cares Center delivers unique educational and resilience-building services through its Disaster Preparation & Trauma Mitigation program. Debris removal and mold remediation.

520 8th Ave Suite 210B, New York, NY

- (212) 563-7570
- [www.worldcares.org](http://www.worldcares.org)

# NY Hurricane Sandy Recovery Resources

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Administers Volunteer Coordination Centers in the Rockaways and Staten Island focused on coordinating and training volunteers to aid those affected by Superstorm Sandy. WCC partners with numerous grassroots organizations such and is focused currently on muck-out and mold suppression services.

- For Staten Island services, please contact Michelle Bascome at [mbascome@worldcares.org](mailto:mbascome@worldcares.org).
- For Rockaways services, please contact Andi Broffman at [abroffman@worldcares.org](mailto:abroffman@worldcares.org).

## Additional Resources for Long Island (Nassau and Suffolk Counties)

### Adult care in Nassau County

#### **Adult Protective Services (APS)**

Accepts all referrals of adults, over the age of 18 years, who are alleged to be incapable of caring for themselves because of a physical or mental incapacity and/or are abused, neglected or financially exploited by others; and have no one willing or able to assist them responsibly. Services may be provided free, without regard to income. A caseworker will visit the person in his/her home within 24 hours, if the allegation is life threatening; and within 3 working days, if non-life threatening. It uses a case management approach to evaluate eligibility for homemakers, counseling, financial management services, and medical services. Anyone making a referral to Adult Protective Services in good faith is protected from civil liability.

- 516-227-8083.

#### **Adult Preventive Services**

provides help for those adults who demonstrate a need for assistance in managing their activities of daily living, Adult Preventive Services is ready to help adults in need. Services may include medical and/or psychiatric support services, homemaking and financial management services.

- 516-227-8083.

#### **Family-Type Homes for Adults**

Provides a family living situation for adults who need supervision and care. Caring people open their homes to adults that are mentally or physically impaired who do not require the skilled care of a nursing facility. A request to become a Family-Type Homes for Adults operator or to refer an interested adult may be made directly to the office of Adult Services at:

- 516-227-8083.

#### **Adult Financial Management Services**

Program is available for adults who are not able to manage their finances. It ensures the proper use of a person's income/resources and prevents the mismanagement and financial exploitation of those funds by others. A referral may be made at our Information, Resource and Referral Services Unit by calling:

# NY Hurricane Sandy Recovery Resources

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- 516-227-8395.

## Post Institutional Services

Program coordinates with the Department of Mental Health and State private psychiatric hospital units to ensure the proper discharge of patients into the community with the necessary social service support. The coordinator of this program may be reached at:

- 516-227-8488.

## Homemaking Services

Program provides for in-home care for adults who need assistance with their activities of daily living in order to delay or prevent placement in nursing homes or other institutions.

- 516-227-8395.

## All Hands Volunteers

All Hands is doing mucking, gutting, and mold treatment. Our mucking and gutting is generally in support and preparation for our mold treatment, though by no means exclusively. We are currently targeting 100 houses for mold treatment from January 7 to July 7. It is important to note that we're not offering professional mold remediation or certification of our process. If a client needs such certification for a contractor or insurance, I would direct them to the Better Business Bureau's listing of environmental services on Long Island:

- <http://www.bbb.org/new-york-city/accredited-business-guide/environmental-testing-consulting/4040>.

Our requirements to be able to treat for mold in a house are:

- There must be electricity to the house. The house doesn't need to have been rewired, but there must be power to, if not past, the breaker panel.
- The house must be securable. This is typically by locking the doors and windows and putting a realtor's key box on the door for our teams to access the house. In some cases, if residents are present full-time, this isn't necessary, but is still our preference
- During cold weather, the house must have heat. If it is above about 45 degrees, we can heat the house with our portable heaters.
- The homeowner must be willing to let us gut the house to the extent necessary for mold treatment to be effective. This varies from house to house, but usually includes bathrooms, drywall to four feet or eight feet, all furniture and possessions, and often floors.

We don't have formal financial criteria or vetting in place. Our intent is, by working in and reaching out to low-income areas we will reach the most vulnerable.

We're working in and around Long Beach, Island Park, Oceanside, East Rockaway, and Freeport. We have worked as far as Wantagh, Massapequa, South Hempstead, Valley Stream, and essentially anywhere within about a half hour drive of our base in Long Beach.

Our turnaround time to call back homeowners is pretty fast, usually the same day or the next day. Our turnaround for the assessor to visit is also fast, usually one to three days. Our turnaround for work to start is usually one to two weeks after assessment. Gutting can take anywhere from half a day to six days. Treating for mold, including drying, can take from 48 hours to eight days.

# NY Hurricane Sandy Recovery Resources

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To refer cases to us, your agents or clients can call (516) 362-6493, or email

- [sandyresponse@hands.org](mailto:sandyresponse@hands.org).

## Babylon, Town of

Posting new building code requirements for rebuilding and providing notice of permit fee waivers for 90 days.

153 West Main Street, Babylon, New York 11702

- 631-669-1212 (Mayors Office)

## Coalition Against Child Abuse and Neglect

Is there a child you know under the age of 18:

- who is being left home alone, not provided with enough food, dressed inappropriately for the weather, or frequently absent from school?
- who is being touched inappropriately or in a sexual manner by a parent or caretaker?
- who is being hit, punched, slapped, kicked, or beaten by a parent or caretaker?
- who you suspect is being abused or neglected by their parent or caretaker?

If you answer YES to any of these questions, please contact:

*Coalition Against Child Abuse and Neglect*

- 9-5, Monday thru Friday
- 516-747-2966
- 24 x 7 Maltreatment Hotline: 800-342-3720
- [www.ccanli.org](http://www.ccanli.org)

## Community Development Corporation of Long Island

Offering an emergency home repair loan fund that is available to assist homeowners with loans up to \$5,000 for homeowners whose incomes are under 120% of the area median income, roughly at or below \$129k for a family of four. Mold remediation.

2100 Middle Country Road, Centereach, NY 11720

- 631-471-1215
- [www.cdcli.org](http://www.cdcli.org)

## Child Care Council of Nassau, Inc.

Ms. Jan Barbieri

- (516) 358- 9250 ext 11
- [JBarbieri@childcarenassau.org](mailto:JBarbieri@childcarenassau.org)

## Child Care Council of Suffolk, Inc.

Ms. Janet Walerstein, Executive Director / Mr. Brian Lahiff, Associate Director

- (631) 462-0303 / (631) 462-0444
- [jwalerstein@childcaresuffolk.org](mailto:jwalerstein@childcaresuffolk.org) / [blahiff@childcaresuffolk.org](mailto:blahiff@childcaresuffolk.org)
- <http://www.childcaresuffolk.org/>

# NY Hurricane Sandy Recovery Resources

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## Community Development Corporation of Long Island

Counseling for small business loans

- 631-471-1215 ext 19 (Suffolk County) 9AM to 5PM Monday through Friday

## F.E.G.S Health & Human Services

Disaster case management, crisis counseling, financial assistance counseling.

- 516-496-7550 Monday through Friday 9am to 5pm

## Hempstead, Town of

Keeps an online list of licensed electricians and. Also provides updates on Superstorm Sandy related news and events.

1 Washington Street, 2nd Floor, Hempstead, New York 11550

- 516.538.8500 (Building Department)
- <http://www.toh.li/building-department/hurricane-recovery-information>

## Lindenhurst, Village of

Providing funds to village residents via a partnership with the United Way. Funds may be used for:

- Rent and Mortgage
- Utilities
- Car and Home Repair
- Household goods
- Job Search
- Child Care

430 South Wellwood Avenue, Lindenhurst, New York 11757

- 631-957-5000
- <http://villageoflindenhurst.com/2013%20United%20Way%20of%20LI.pdf>

## Long Beach, City of

Providing regular updates on services and benefits for residents affected by Superstorm Sandy.

1 Westchester Street, Long Beach, New York 11561

- 516.431.1000

## Long Island Association for AIDS Care, Inc.

Since 1986, LIAAC has been a community-based, not-for-profit agency that provides services and support for Long Islanders (1) infected and affected by HIV/AIDS and (2) at high risk for HIV infection and other infectious diseases. LIAAC has long-established relationships with other support organizations in Nassau and Suffolk Counties, including primary healthcare facilities, substance abuse treatment centers, mental health organizations, hospitals, shelters, and soup kitchens. By building these partnerships with other service providers, it enables us to work together in helping thousands in need.

For more information, please contact our hotline at 877.TO.LIAAC

60 Adams Avenue, Hauppauge, NY 11788

- (631) 385-2451

## Long Island Housing Services, Inc.

Non-profit, HUD-approved Housing Counseling Agency; HUD qualified Fair Housing Enforcement Organization Tenant-landlord dispute resolution/ advice/referrals; Fair Housing: Counseling and

# NY Hurricane Sandy Recovery Resources

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Investigations- violations of local, state and federal Fair Housing laws, assistance to challenge discrimination if available housing is denied or you are treated differently because of race/color, national origin, disability, familial status (families with children under 18), sex/gender, religion, age, marital status, sexual orientation, military status. Foreclosure Prevention counseling, legal services, Education- Avoid and Report Mortgage & Loan Modification Scams

Referrals/advice to identify/secure storm-related assistance:

- 631-567-5111 or 516-292-0400
- [info@LIFairHousing.org](mailto:info@LIFairHousing.org)
- [www.LIFairHousing.org](http://www.LIFairHousing.org)

## Long Island Volunteer Center

- (516) 564-5482
- [disastervolunteer@longislandvolunteercenter.org](mailto:disastervolunteer@longislandvolunteercenter.org)
- [www.longislandvolunteercenter.org](http://www.longislandvolunteercenter.org)

## Mental Health Association of Nassau County, Inc.

The Mental Health Association of Nassau County, Inc., continues to be here to support our neighbors in their time of need. We are here 7 days per week from 9am to 6pm. If you need local mental health information and referral, please call our Helpline:

- 16 Main Street, Hempstead, NY 11550
- 516-504-HELP (4357)

## Nassau Coalition Against Domestic Violence

If you or someone you know is being abused and needs help, call:

- Dating/Domestic Violence Hotline: (516) 542-0404

For general questions and information contact us at:

- 15 Grumman Road West Suite 1000, Bethpage, NY 11714
- 516-465-4700
  - [www.cadvnc.org/cadv/](http://www.cadvnc.org/cadv/)

## Nassau County Department of Health

- 516-227-9697 Monday through Friday 9am to 4:45 pm
- <http://www.nassaucountyny.gov/agencies/Health/>

## Nassau County Department of Social Services

- 516-573-8626 Monday through Friday 9AM to 5PM: Emergency Housing Assistance

## Nassau County Office for the Aging

### Resource Data Base

This comprehensive data base has information on programs, services, and resources that are available to persons of all ages who need long-term care assistance.

- [www.nassaucountyny.gov/PublicCRD/](http://www.nassaucountyny.gov/PublicCRD/)

### Public Information

60 Charles Lindbergh Boulevard, Suite #260, Uniondale, NY 11553-3691

# NY Hurricane Sandy Recovery Resources

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- (516) 227-8934
- [seniors@hhsnassaucountyny.us](mailto:seniors@hhsnassaucountyny.us)

## Nassau County SPCA

- 516-812-7771
- Fax: 516-569-9378
- [generalinquiries@ncspca.us](mailto:generalinquiries@ncspca.us)
- <http://nassaucountyspca.org/>

## Nassau Suffolk Law Services Committee, Inc.

- [nslawservices.org/](http://nslawservices.org/)

### Nassau County

Hempstead Office: 1 Helen Keller Way – 5th Floor, Hempstead, NY 11550

- (516) 292-8100
- Senior Citizen Law Project
- (516) 292-8088
- Volunteers Lawyers Project
- (516) 292-8299

### Suffolk County

Islandia Office – (serves Suffolk west of Route 112)  
1757 Veterans Highway – Suite 50, Islandia, NY 11749

- (631) 232-2400

Riverhead Office - (serves Suffolk east of Route 112)  
313 West Main Street, Riverhead, NY 11901

- (631) 369-1112

## NECHAMA

NECHAMA is currently providing volunteer services for Long Island residents affected by Hurricane Sandy who need the following:

- Subfloor Installation
- Insulation Installation
- Sheetrock Installation
- Sheetrock Finishing (mud & tape)
- Painting

These services are available to homeowners who sustained minor to moderate damage, but do not have enough funds to complete all repair work. Some residents may qualify for additional gap building materials funds (\$2,500 maximum), based on their financial need. There is no income requirement for applicants requesting only volunteer labor and that have funds to purchase all materials, though cases may be prioritized based on need. All applications must be submitted through a Case Manager at a qualified disaster case management agency. For more information on NECHAMA's services:

- 201-399-2012
- [longisland@nechama.org](mailto:longisland@nechama.org)
- <http://www.nechama.org/>

# NY Hurricane Sandy Recovery Resources

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## New York Rising Recovery

- Recovery Resources Center: <http://www.nysandyhelp.ny.gov/>
- Recovery HOTLINE: 1-855-NYS-SANDY

Applications are now being accepted for:

- **Recreate NY Smart Home Program**, providing assistance with home repair/rehabilitation, mitigation/elevation and/or buyouts.
- **Recreate NY Multifamily Housing Mitigation/Elevation Grant Program**, assistance targeted to mitigation of affordable housing to elevate homes or key systems.
- **Recreate NY Smart Home Buyout Program**, a voluntary program to assist homeowners who wish to leave their storm-damaged properties.

Online resource for applying for and managing your disaster recovery award from the State of New York. If you have previously submitted a pre-application for housing or business assistance, a username and temporary password will be emailed to you. If you have not previously submitted a pre-application for assistance, please register here.

- [https://apply.nysandyhelp.ny.gov/intelligrants\\_NYS DR/Login2.aspx?APPTHEME=NYS DR](https://apply.nysandyhelp.ny.gov/intelligrants_NYS DR/Login2.aspx?APPTHEME=NYS DR)

To be eligible for one of the New York Rising Disaster Recovery Programs, you must be able to answer YES to the following questions:

***Is the property or business for which you are seeking assistance located in one of the counties declared as a disaster area as a result of Hurricane Sandy, Hurricane Irene or Tropical Storm Lee?***

The following counties were impacted and eligible through New York Rising Recovery Programs: Albany, Broome, Chemung, Chenango, Clinton, Columbia, Delaware, Dutchess, Essex, Fulton, Greene, Herkimer, Montgomery, Nassau, Oneida, Orange, Otsego, Putnam, Rensselaer, Rockland, Saratoga, Schenectady, Schoharie, Suffolk, Sullivan, Tioga, Ulster, Warren, Washington, and Westchester.

***Was the property or business damaged as a direct result one of the above named storms?***

This program is designed to assist properties and businesses damaged by the storm.

## Recreate NY Smart Home Program

The State of New York and its Recreate NY Smart Home Program partners in local governments are now accepting registrations for housing assistance for residents located in disaster-declared counties. These registrations will be used to determine potential program eligibility for each registrant. This includes counties affected by Hurricane Irene or Tropical Storm Lee.

If your residential property was affected by Superstorm Sandy, Hurricane Irene or Tropical Storm Lee, you may be eligible for assistance to address your remaining unmet housing recovery need(s) in a variety of categories, including home repair/rehabilitation, mitigation/elevation and/or buyouts. Assistance may also be available to owners of rental properties in the impacted region. Receipt of funding under this program may not duplicate disaster-related assistance you have already received or may be eligible for from other federal, state, local and/or private sources of disaster-related assistance, including, but not limited to, homeowners and/or flood insurance proceeds.

# NY Hurricane Sandy Recovery Resources

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- Fact sheet:  
[http://nysandyhelp.ny.gov/sites/all/themes/ny\\_sandy\\_help/documents/smarthome-factsheet.pdf](http://nysandyhelp.ny.gov/sites/all/themes/ny_sandy_help/documents/smarthome-factsheet.pdf)
- Register here: <https://www1.dhcr.state.ny.us/sandyrecoveryprogram/personal>

## Recreate NY Multifamily Housing Mitigation/Elevation Grant Program

Funding may be available for residential property owners in disaster-declared counties whose property was damaged or destroyed by Superstorm Sandy, Hurricane Irene and/or Tropical Storm Lee. Funding will be provided to assist property owners to cover damages that are outstanding after federal, state, local and private sources have been exhausted. The assistance is targeted to mitigation assistance of affordable housing to elevate homes or key systems. Affordability and flood insurance requirements may be placed on all assisted units following completion of mitigation activities. These requirements and program parameters are subject to federal approval and may change. Funding for this program will not be distributed by the federal government and made available to the State of New York and its partners until federal agencies have approved the program discussed in this document.

- Fact sheet:  
[http://nysandyhelp.ny.gov/sites/all/themes/ny\\_sandy\\_help/documents/multifamily-factsheet.pdf](http://nysandyhelp.ny.gov/sites/all/themes/ny_sandy_help/documents/multifamily-factsheet.pdf)
- Register here: <https://www1.dhcr.state.ny.us/sandyrecoveryprogram/personal>

## Recreate NY Smart Home Buyout Program

Funding for buy-outs may be available for homeowners in disaster declared counties. Funding will be provided to give residents the opportunity to leave their properties through a voluntary buyout program for homes that were substantially damaged and/or located within designated buyout areas where damage occurred.

Buyouts are strictly voluntary. No homeowners are ever forced to relinquish their property, but homeowners who decide not to participate in the buyout may be required to take risk reduction measures, such as elevating their homes and purchasing insurance coverage through the National Flood Insurance Program (NFIP), if locally available.

More information will be available within the coming weeks.

## Sandy Help Team Intake Centers for Housing & Small Business Programs

### *Nassau County*

Hempstead Works (NYS DOL One-Stop Career Center)

50 Clinton Street, Hempstead, NY 11550

Hours: 8:30AM to 5:00PM (Mon-Fri); no weekend hours

New York State Department of Labor (NYS DOL One-Stop Career Center)

303 Old Country Road, Hicksville, NY 11801

Hours: 8:30AM to 5:00PM (Mon-Fri); no weekend hours

# NY Hurricane Sandy Recovery Resources

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## NY Rising Housing Recovery Program Office

4160 Industrial Park, Island Park, NY 11558

*New Hours: 8AM to 8:00PM (Mon-Fri); 8:00AM to 5:00PM (Saturday); CLOSED on Sundays*

## NY Rising Housing Recovery Program Office

3888 A Merrick Road, Seaford, NY 11783

*New Hours: 8AM to 8:00PM (Mon-Fri); 8:00AM to 5:00PM (Saturday); CLOSED on Sundays*

## **Suffolk County**

### Suffolk County DOL One-Stop Career Center (NYS DOL One-Stop Career Center)

725 Veterans Highway, Hauppauge, NY 11788

*Hours - 8:30AM to 5:00PM (Mon-Fri); no weekend hours*

### New York State Department of Labor (NYS DOL One-Stop Career Center)

160 South Ocean Avenue, Patchogue, NY 11772

*Hours: 8:30AM to 5:00PM (Mon-Fri); no weekend hours*

### Mastic Recreation Center

15 Herkimer Street, Mastic, NY 11950

*New Hours: 10:00AM to 6:00PM (Mon-Fri); no weekend hours*

### Islip Town Hall Annex

401 Main Street, Islip, NY 11751

*New Hours: 11:00AM to 8:00PM (Mon-Fri); 9:00AM to 3:00PM (Saturday); CLOSED on Sundays*

### New Location: Babylon Town Hall

200 East Sunrise Highway, Lindenhurst, NY 11757

*New Hours: 11:00AM to 8:00PM (Mon-Fri), no weekend hours*

## **New York State food resources**

**Island Harvest** (Nassau/Suffolk): Island Harvest can direct you to food distributions and food pantries in your area. They can also provide referrals for many other types of services.

- **Island Harvest Hurricane Relief: 516-294-8528**
- [www.islandharvest.org](http://www.islandharvest.org)

### **Long Island Cares Harry Chapin Food Bank**

- (Nassau/Suffolk) 631-582-3663

### **Food Bank of the Hudson Valley**

- (Orange, Rockland, Putnam, Ulster) 845-534-5344

### **Food Bank of Westchester County**

- (Westchester) 914-909-9605

### **Regional Food Bank of North Eastern NY**

- (Putnam, Sullivan Ulster, Orange, Rockland) 518-786-3691

# NY Hurricane Sandy Recovery Resources

Listing for all food pantries within New York State (100+):

- [www.foodpantries.org/st/new\\_york](http://www.foodpantries.org/st/new_york)

## North County SPCA

- [www.ncspca.org](http://www.ncspca.org)

## North Shore Animal League

25 Davis Avenue, Port Washington, NY 11050

- (516) 883.7575
- [www.animalleague.org/](http://www.animalleague.org/)

## Residential Energy Affordability Partnership (REAP)

If you qualify, Long Islan Power Authority (LIPA) can show you how to lower your energy costs through a comprehensive REAP home survey

### *What is Residential Energy Affordability Partnership (REAP)?*

REAP (Residential Energy Affordability Partnership) is a LIPA program for income-eligible customers designed to help them save energy and lower their electric bills. Participation in REAP can make your home healthier and safer. In addition participants are guided to other non-LIPA services that can help them with any special needs.

### *What can I expect?*

During the REAP home survey, a REAP technician may install energy-saving measures in your home...at no cost to you! In fact, all REAP services provided are at no cost to eligible customers. REAP technicians choose items that will make your home the MOST energy efficient.

- <http://www.lipower.org/residential/custserv/fa-reap-expect.html>.

You are eligible for REAP if:

- You have a LIPA account number
- Your house is a one to four family dwelling
- You meet the income guidelines below:

### *2013 - 2014 Income Guidelines*

Size of Family	70% Median Annual Income	70% Median Monthly Income
1	\$52,675.00	\$4,389.58 or less
2	\$60,200.00	\$5,016.67 or less
3	\$67,725.00	\$5,643.75 or less
4	\$75,250.00	\$6,270.83 or less
5	\$81,270.00	\$6,772.50 or less
6	\$87,290.00	\$7,274.17 or less
7	\$93,310.00	\$7,775.83 or less
8	\$99,330.00	\$8,277.50 or less

# NY Hurricane Sandy Recovery Resources

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If your family size is greater than 8 persons;  
increase the annual income by \$6,020 for each additional person.

## Oyster Bay, Town of

Posting news on waivers for buildings being rebuilt to their preexisting condition. See website for more details.

Town Hall West, 74 Audrey Lane, Oyster Bay, New York 11771

- 516.624.6266 (Building Department)

## Small business assistance

- Hurricane Sandy Disaster Relief – Stony Brook University:  
<http://www.stonybrook.edu/commcms/sbdc/disaster.html>
- Nassau County Business Relief:  
<http://nassaubackinbusiness.org/>
- Storm Recovery for Small Business:  
<http://www.esd.ny.gov/StormRecovery.asp>
- Storm Sandy Emergency Loan Fund:  
<http://www.nybdc.com/StormSandyEmergencyLoanFund.html>
- Suffolk County Small Business Assistance Recovery Centers:  
<http://www.211longisland.org/pdf/Suffolk%20County%20Small%20Business%20Assistance%20Recovery%20Centers.pdf>
- Super Storm Sandy Resources for Small Businesses:  
<http://www.211longisland.org/pdf/SuperStormSandyResourcesforsmallbusiness.pdf>
- Small Business Disaster Loans:  
<http://www.sba.gov/category/navigation-structure/loans-grants/small-business-loans/disaster-loans>

## Suffolk County Department of Health

- M-F, 9-5
- 631-853-3055, 631-853-3005, 631-854-0100,
- 631-852-4820 after-hours/weekends

## Touro Law Center

Touro Law Center, together with partners the Suffolk County Bar Association, the Disaster Relief Law Center "You.Me.We." and the Student Disaster Relief Network, has launched the Touro Law Center – Hurricane Emergency Assistance and Referral Team (TLC-HEART). The center provides referrals, assistance and legal advice for local residents and small businesses affected by Hurricane Sandy.

Residents can call the center at (631) 761-7198 or email [ticheart@tourolaw.edu](mailto:ticheart@tourolaw.edu) to receive assistance from disaster relief-trained students and volunteer attorneys who will match resident concerns with referrals to federal, state and local government agencies and private groups offering

# NY Hurricane Sandy Recovery Resources

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storm-related assistance. The telephone hotline will be answered live Monday through Thursday from 9 am to 6pm and on Friday from 9 am to 3pm. Voicemail messages can be left 24/7.

Help is available on a wide-range of legal and non-legal issues. Residents have been calling with a wide range of storm-related problems, including landlord-tenant problems, insurance issues, and employment law inquiries, as well as questions about the location of shelters, food pantries and clothing donations.

## **Insurance checklist**

View our Insurance Checklist (<http://www.tourolaw.edu/tlcheart/default.aspx?pageid=711>) and Tips for How to Comply with This Week's Insurance Deadlines.

## **Flooding victims information**

View the Flooding Victims Information FAQ's PDF at [http://www.tourolaw.edu/pdf/tlcheart\\_FloodingVictimsInformationFAQs.pdf](http://www.tourolaw.edu/pdf/tlcheart_FloodingVictimsInformationFAQs.pdf)

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