

City Council  
Scott J. Mandel, President  
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## ***City of Long Beach***

One West Chester Street  
Long Beach, New York, 11561  
(516) 431-1000 Ext. 1001  
Fax: (516) 431-1389  
<http://www.longbeachny.gov>

Dear Resident,

Despite the remarkable progress we have made since Superstorm Sandy's destruction last October, there is still much work that remains to be done. Many of our residents are still not in their houses, while others are in the process of rebuilding. Our work will not be done until everyone is home. The last thing we need during these trying times is an unscrupulous contractor preying upon residents and making our recovery more difficult. Such behavior will not be tolerated. Although regulated by the Nassau County Office of Consumer Affairs, by reporting issues to the Long Beach Building Department, in addition to the Nassau County Office of Consumer Affairs, you can help us prevent bad contractors from harming anyone in our great City.

### **BAD CONTRACTOR?**

If you have an issue or dispute with a contractor (not providing invoices, walking off the job, etc.), the City of Long Beach advises you to contact the **Nassau County Office of Consumer Affairs**. Their phone number is (516) 571-2600 and their web address is <http://www.nassaucounty.gov/agencies/OCA/index.html>. Located at 200 County Seat Drive Mineola, NY 11501, The **Office of Consumer Affairs (OCA)** has **jurisdiction over all contractor issues** and has paid investigators on staff. In the event any complaint rises to the level of criminality, OCA also has a liaison with the Nassau County District Attorney.

In the event you or someone you know files a complaint against a contractor with the Nassau County Office of Consumer Affairs, please make sure to also contact the City of Long Beach Building Department at 516-431-1005. Should any action be taken by Nassau County OCA, the City can pursue sanctions against offending Long Beach-licensed contractors, as well. The City of Long Beach takes these issues very seriously, and we will not hesitate to sanction any non-compliant Long Beach-licensed contractor. As a reminder, **ALL CONTRACTORS WORKING IN LONG BEACH MUST BE LICENSED BY THE CITY OF LONG BEACH.**

Finally, a list of pertinent contact information may be found on the reverse side of this letter to assist residents in finding the resources they need. Long Beach is on the road to recovery, and while we still have some distance to travel, together we will all make it.

Sincerely,

Scott J. Mandel  
President, Long Beach City Council

## **RESOURCE INFORMATION**

**Nassau County Office of Consumer Affairs 516 571-2600**

Website: <http://www.nassaucounty.gov/agencies/OCA/index.html>

**CITY OF LONG BEACH BUILDING DEPARTMENT 516-431-1005**

Website: <http://www.longbeachny.gov>

**N.Y. Sandy Help – 1-855 697-7263-** Mitigation and elevation grants for homeowners, individuals and businesses

**F.E.M.A. 1-800-621-3362-** Provides money or assistance to individuals, families and businesses whose properties have been destroyed or damaged and are not covered by insurance

**THE AMERICAN RED CROSS – 877-733-2767-** Mobilizing the power of volunteers and the generosity of donors

**NATIONAL GRID SANDY RELIEF PROGRAM – 1-855-496-9359-** Equipment grants for multi family residential and mixed use buildings

**NATIONAL FLOOD INSURANCE PROGRAM- 1-800-427-4661**

**NEW YORK LEGAL ASSISTANCE GROUP 212-584-3365-** Provides free legal assistance to victims of Sandy storm, including FEMA claims, housing, employment and other benefits

**F.E.G.S. 516-496-7550-** Disaster case management to achieve unmet needs due to Hurricane Sandy, such as providing financial and other resources available through other organizations

**INSURANCE COMPLAINT HOTLINE- 1-800-339-1759**

**HONEYWELL EMPOWER NY- 917-567-4278-** Free refrigerators for those who qualify under HEAP guidelines

**NASSAU COUNTY DEPARTMENT OF HEALTH- 516-227-9697**

**NASSAU COUNTY DEPARTMENT OF SOCIAL SERVICES 516-573 8626**

**NASSAU COUNTY OFFICE OF CONSUMER AFFAIRS- 516-571-2600**

**NASSAU/SUFFOLK LAW SERVICES- 516-292-8100-** Free legal assistance to individuals that qualify based on income