



The Department of Financial Services
**Mortgage Assistance
Unit**
Is coming to your area...

Date: **December 12th 2013**
Location: **S Huntington Public Library**
145 Pidgeon Hill Road
Huntington Station, NY
Hours: **9:00 am - 5:00 pm**

Date: **December 13th 2013**
Location: **Freeport Village Hall**
46 North Ocean Ave
Freeport, NY 11520
Hours: **10:00 am - 6:00 pm**

Staff from the New York State Department of Financial Services can help you:

- **Understand what happens when you fall behind on mortgage payments**
- **Learn more about the foreclosure process in New York State**
- **Understand your rights as a homeowner**
- **Know the alternatives to foreclosure**
- **Learn more about federal programs, loan modification and other relief**
- **File a complaint seeking resolution with your bank or mortgage service**

Please come see us on one of the above dates if you need help with a mortgage issue.

Bring all relevant documents with you, such as ID, records of mortgage payments, correspondence from lenders and foreclosure notices.

If you are unable to come see us in person, you can file a complaint via the DFS website at www.dfs.ny.gov or get help by calling us at **(800) 342-3736** (Monday through Friday, 8:30 AM to 4:30 PM).